

B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1249																				
Priority :	High																			
Created By :	Admin - Kalpesh Jain																			
Complaint Mob. No. :	9082601581																			
Technician Name :	Ganesham Mudaliar		Technician Mobile :	9967005871																
Ticket Type :	Complain	Date & Time :	26-11-2019 02:13:25																	
Vendor Details :																				
Company Name/Client Name :	International Cargo Express Pvt Ltd	Customer's Mobile :	9082601581	Name :	Taiseen															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	camera service cctv																			
Complain :	Camera excess on tv																			
Technician Comment :																				
Complain Operator :	Desktop - Kalpesh Jain																			
Remark :																				
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>26-11-2019 02:13:34</td><td>GaneshamMudaliar</td><td>New</td><td></td><td>-</td></tr><tr><td>26-11-2019 02:13:26</td><td>GaneshamMudaliar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	26-11-2019 02:13:34	GaneshamMudaliar	New		-	26-11-2019 02:13:26	GaneshamMudaliar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>19-12-2019 02:48:37</td><td>Dhiraj ManeMane</td><td>On site reach Time : 3:45 Comp Name : International Cargo Work : 1 ram Upgrade & Windows Installation Status : 1) 1 System Ram upgrade 8 GB DDR 4 Avinash user 2) Omkar System SSD installed with Windows 10 pro 64 bit & Basic software Antivirus & MS Office installation also done Some work Pending Data back old HDD User Sign By : Rupesh Sawant</td></tr><tr><td>19-12-2019 10:43:01</td><td>Mayur Pitale</td><td>qty 5) ddr3 8gb ram installed in 5 systems qty 3) 480 gb ssd installed in 3 system remaining 2 ssd kept in cargo office</td></tr></tbody></table>					Date Time	Technician Name	Remark	19-12-2019 02:48:37	Dhiraj ManeMane	On site reach Time : 3:45 Comp Name : International Cargo Work : 1 ram Upgrade & Windows Installation Status : 1) 1 System Ram upgrade 8 GB DDR 4 Avinash user 2) Omkar System SSD installed with Windows 10 pro 64 bit & Basic software Antivirus & MS Office installation also done Some work Pending Data back old HDD User Sign By : Rupesh Sawant	19-12-2019 10:43:01	Mayur Pitale	qty 5) ddr3 8gb ram installed in 5 systems qty 3) 480 gb ssd installed in 3 system remaining 2 ssd kept in cargo office						
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