

B K Infotech

Regd. Office : 506 Swapna Siddhi, Akurli Road, kandivali East Mumbai - 400 064, India.
Support : | W : <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1211																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9082601581																								
Technician Name :	Shubham Bhojne			Technician Mobile :	9136841707																				
Ticket Type :	New Installation	Date & Time :	20-11-2019 06:05:15																						
Vendor Details :																									
Company Name/Client Name :	International Cargo Express Pvt Ltd	Customer's Mobile :	9082601581	Name :	Taiseen																				
Address :																									
Mumbai , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Desktop Delivery																								
Complain :	3 dell all in one delivery + 4 gb ram upgrade + window 10 oem install + wireless kb install																								
Technician Comment :	3 all in on machine was installation done																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	3 all in on machine was installation done																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-11-2019 11:56:01</td><td>ShubhamBhojne</td><td>Completed</td><td>3 all in on machine was installation done</td><td></td></tr><tr><td>20-11-2019 06:05:29</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr><tr><td>20-11-2019 06:05:16</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	21-11-2019 11:56:01	ShubhamBhojne	Completed	3 all in on machine was installation done		20-11-2019 06:05:29	ShubhamBhojne	New		-	20-11-2019 06:05:16	ShubhamBhojne	New		-
Date Time	Technician Name	Status	Remark	Sign																					
21-11-2019 11:56:01	ShubhamBhojne	Completed	3 all in on machine was installation done																						
20-11-2019 06:05:29	ShubhamBhojne	New		-																					
20-11-2019 06:05:16	ShubhamBhojne	New		-																					
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>26-11-2019 02:13:25</td><td>GaneshamMudaliar</td><td></td></tr><tr><td>21-11-2019 12:07:35</td><td>GaneshamMudaliar</td><td>biometre install and wall mount install</td></tr></tbody></table>					Date Time	Technician Name	Remark	26-11-2019 02:13:25	GaneshamMudaliar		21-11-2019 12:07:35	GaneshamMudaliar	biometre install and wall mount install											
Date Time	Technician Name	Remark																							
26-11-2019 02:13:25	GaneshamMudaliar																								
21-11-2019 12:07:35	GaneshamMudaliar	biometre install and wall mount install																							