




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9992																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9922942248																								
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																					
Ticket Type :	Complain	Date & Time :	04-11-2023 01:10:35																						
Vendor Details :																									
Company Name/Client Name :	Brookhil Chs	Customer's Mobile :	9922942248	Name :	Swati Mam																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	cCTV-Intercom																								
Complain :	2 cameras no link issue and 1603 intercom issue																								
Technician Comment :	Tv no link 1 tv issue resolved working ok and 1tv no link camera no 23 need to chek flat no 1603 intercom issue resolved working ok																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	Tv no link 1 tv issue resolved working ok and 1tv no link camera no 23 need to chek flat no 1603 intercom issue resolved working ok																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-01-2024 12:58:06</td><td>Sonu Kumar</td><td>Completed</td><td></td><td>-</td></tr><tr><td>06-11-2023 04:49:38</td><td>Sonu Kumar</td><td>Work Pending</td><td>Tv no link 1 tv issue resolved working ok and 1tv no link camera no 23 need to chek flat no 1603 intercom issue resolved working ok</td><td></td></tr><tr><td>06-11-2023 10:17:50</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	04-01-2024 12:58:06	Sonu Kumar	Completed		-	06-11-2023 04:49:38	Sonu Kumar	Work Pending	Tv no link 1 tv issue resolved working ok and 1tv no link camera no 23 need to chek flat no 1603 intercom issue resolved working ok		06-11-2023 10:17:50	Sonu Kumar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-01-2024 03:54:14</td><td>Atique Salmani</td><td>All cameras working ok and lift cameras which one being on/off it's not on/off when ir shift then it's becom for 3to 4 seconds only and 16 floor wbox NVR installed on 16 floor need to shif cctv room and also there is Poe switch afr shift NVR for viewing in lobby need to do cable cat 6 70/80 metr for hdmi extender</td></tr><tr><td>29-12-2023 11:37:36</td><td>Ravi Rajbhar</td><td>nvr ip 192.168.1.103 all camera hikvision password change- cctv@123 and wbox camera password- vallabh123 all nvr ok working done</td></tr></tbody></table>					Date Time	Technician Name	Remark	02-01-2024 03:54:14	Atique Salmani	All cameras working ok and lift cameras which one being on/off it's not on/off when ir shift then it's becom for 3to 4 seconds only and 16 floor wbox NVR installed on 16 floor need to shif cctv room and also there is Poe switch afr shift NVR for viewing in lobby need to do cable cat 6 70/80 metr for hdmi extender	29-12-2023 11:37:36	Ravi Rajbhar	nvr ip 192.168.1.103 all camera hikvision password change- cctv@123 and wbox camera password- vallabh123 all nvr ok working done											
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