

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE9539</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                           |                                                                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                                                                           |                     |                 |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|-----------------|---------------------------------------------------------------------------|---------------------|-----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                           |                                                                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                                                                           |                     |                 |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                           |                                                                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                                                                           |                     |                 |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9922942248                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                           |                                                                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                                                                           |                     |                 |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                           | <b>Technician Mobile :</b>                                                                                                                             | 8080922965                                                                            |           |           |                 |        |                     |                 |                                                                           |                     |                 |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b>                                                  | 14-09-2023 11:31:12                                                                                                                                    |                                                                                       |           |           |                 |        |                     |                 |                                                                           |                     |                 |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                           |                                                                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                                                                           |                     |                 |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>      | Brookhil Chs                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Customer's Mobile :</b>                                                | 9922942248                                                                                                                                             | <b>Name :</b>                                                                         | Swati Mam |           |                 |        |                     |                 |                                                                           |                     |                 |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                           |                                                                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                                                                           |                     |                 |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                           |                                                                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                                                                           |                     |                 |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                           |                                                                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                                                                           |                     |                 |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                           | <b>Type :</b>                                                                                                                                          |                                                                                       |           |           |                 |        |                     |                 |                                                                           |                     |                 |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                  | EPABX                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                           |                                                                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                                                                           |                     |                 |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                      | Intercom is not working for Flat no.1605-6                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                           |                                                                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                                                                           |                     |                 |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>            | 1605-6 intercom issue relsolved and ok working done cable check duct to flat systam juctiin box to floor then new pair used cable then ok working done                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                           |                                                                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                                                                           |                     |                 |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                           |                                                                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                                                                           |                     |                 |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                        | 1605-6 intercom issue relsolved and ok working done cable check duct to flat systam juctiin box to floor then new pair used cable then ok working done                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                           |                                                                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                                                                           |                     |                 |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-09-2023 04:34:23</td><td>Ravi Rajbhar</td><td>Completed</td><td>1605-6 intercom issue relsolved and ok working done cable check duct to flat systam juctiin box to floor then new pair used cable then ok working done</td><td></td></tr><tr><td>14-09-2023 06:25:21</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                           |                                                                                                                                                        |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign            | 15-09-2023 04:34:23                                                       | Ravi Rajbhar        | Completed       | 1605-6 intercom issue relsolved and ok working done cable check duct to flat systam juctiin box to floor then new pair used cable then ok working done |  | 14-09-2023 06:25:21 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Status                                                                    | Remark                                                                                                                                                 | Sign                                                                                  |           |           |                 |        |                     |                 |                                                                           |                     |                 |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| 15-09-2023 04:34:23                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                                                                 | 1605-6 intercom issue relsolved and ok working done cable check duct to flat systam juctiin box to floor then new pair used cable then ok working done |  |           |           |                 |        |                     |                 |                                                                           |                     |                 |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| 14-09-2023 06:25:21                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                       |                                                                                                                                                        | -                                                                                     |           |           |                 |        |                     |                 |                                                                           |                     |                 |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-09-2023 01:17:58</td><td>Siddhesh Chavan</td><td>17 th floor camera take to office for checking and install Stan by camera</td></tr><tr><td>18-09-2023 10:47:26</td><td>Siddhesh Chavan</td><td>one camera no link issue resolved</td></tr></tbody></table>                                                                                                                                                                                                         |                                                                           |                                                                                                                                                        |                                                                                       |           | Date Time | Technician Name | Remark | 20-09-2023 01:17:58 | Siddhesh Chavan | 17 th floor camera take to office for checking and install Stan by camera | 18-09-2023 10:47:26 | Siddhesh Chavan | one camera no link issue resolved                                                                                                                      |                                                                                       |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Remark                                                                    |                                                                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                                                                           |                     |                 |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| 20-09-2023 01:17:58                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 17 th floor camera take to office for checking and install Stan by camera |                                                                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                                                                           |                     |                 |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |
| 18-09-2023 10:47:26                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | one camera no link issue resolved                                         |                                                                                                                                                        |                                                                                       |           |           |                 |        |                     |                 |                                                                           |                     |                 |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |