## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status De                | tails : VE9326  |                    |           |   |  |           |  |
|----------------------------------|---|--------------------|-----------|---|--|-----------|--|
| Priority:                        | Low   |                    |           |   |  |           |  |
| Created By:                      | Admin - Apurva Vajaria  |                    |           |   |  |           |  |
| Complaint Mob.                   | 9922942248  |                    |           |   |  |           |  |
| Technician<br>Name :             | Ravi Rajbhar  |                    | Те        | chnician Mobile :   | nician Mobile : 8080922965   |           |  |
| Ticket Type :                    | Complain  | Date & Time :      | 29        | 9-08-2023 10:58:09  |  |           |  |
| Vendor Details :                 |   |                    |           |   |  |           |  |
| Company<br>Name/Client<br>Name : | Brookhil Chs  | Customer's Mo      | obile: 99 | 922942248   | Name :   | Swati Mam |  |
| Address:                         |   |                    |           |   |  |           |  |
| Mumbai , , , , Mal               | harashtra   |                    |           |   |  |           |  |
| AMC Details :                    |   |                    |           |   |  |           |  |
| Expiry Date :                    | 01-01-1970 05:30:00   |                    | Ty        | pe:   |  |           |  |
| <b>Product Name:</b>             | CCTV  |                    |           |   |  |           |  |
| Complain :                       | parking area all cameras off issue  |                    |           |   |  |           |  |
| Technician<br>Comment :          | parking area nvr one camera no video issue resloved and ok working done and ground floor nvr camera back side camera no video issue resloved and ok working done camera side rj 45 connector faulty and besment em lock allament issue resloved and two parson finger add to divice |                    |           |   |  |           |  |
| Complain<br>Operator :           | Desktop - Apurva Vajaria  |                    |           |   |  |           |  |
| Remark :                         | parking area nvr one camera no video issue resloved and ok working done and ground floor nvr camera back side camera no video issue resloved and ok working done camera side rj 45 connector faulty and besment em lock allament issue resloved and two parson finger add to divice |                    |           |   |  |           |  |
| Status History :                 | Date Time   | Technician<br>Name | Status    | Rem   | ark  | Sign      |  |
|                                  | 29-08-2023<br>04:54:29  | Ravi Rajbhar       | Complete  | d parking area nvr or video issue resloved done and ground fluback side camera n resloved and ok wo camera side rj 45 c and besment em log resloved and two peto divice | d and ok working oor nvr camera o video issue rking done onnector faulty ck allament issue |           |  |
|                                  | 29-08-2023<br>10:58:16  | Ravi Rajbhar       | New       |   |  | -         |  |

| <b>Previous</b>  |
|------------------|
| Complain         |
| <b>History</b> : |

| Date Time           | Technician Name | Remark  |
|---------------------|-----------------|---|
| 06-09-2023 10:54:16 | Siddhesh Chavan | CCTV all camera working OK office camera inside water and camera data issue and all access working OK |
| 05-09-2023 01:26:50 | Siddhesh Chavan | lift camera issue resoved one lift power off reon power and 3 lift camera working ok                  |