


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

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|--|---|--------------------------|----------------------------|---|---|
| Service Status Details : VE9287 | | | | | |
| Priority : | Low | | | | |
| Created By : | Admin - Apurva Vajaria | | | | |
| Complaint Mob. No. : | 9922942248 | | | | |
| Technician Name : | Munna Gupta | | Technician Mobile : | 8080922982 | |
| Ticket Type : | Complain | Date & Time : | 25-08-2023 11:33:20 | | |
| Vendor Details : | | | | | |
| Company Name/Client Name : | Brookhil Chs | Customer's Mobile : | 9922942248 | Name : | Swati Mam |
| Address : | | | | | |
| Mumbai , , , , Maharashtra | | | | | |
| AMC Details : | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | |
| Product Name : | CCTV | | | | |
| Complain : | 1)Beep alert 2)intrusion detection in refuge area 3)cable mess clearing of cctv and intercom 4)16th floor nVR HDD need to change and 1 HDD for stand by and 1 camera standby | | | | |
| Technician Comment : | *motion detection alert setting in refuse camera setting. *Video loss alert setting. *Hard disc error alert setting. *Network disconnect setting. * 1 NVR new hard disc installed. CCTV system working properly | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | |
| Remark : | *motion detection alert setting in refuse camera setting. *Video loss alert setting. *Hard disc error alert setting. *Network disconnect setting. * 1 NVR new hard disc installed. CCTV system working properly | | | | |
| Status History : | Date Time | Technician Name | Status | Remark | Sign |
| | 07-09-2023 02:42:20 | Munna Gupta | In Progress | | - |
| | 07-09-2023 02:42:12 | Munna Gupta | Client Side | | - |
| | 07-09-2023 02:41:30 | Munna Gupta | New | | - |
| | 25-08-2023 06:48:16 | Munna Gupta | In Progress | *motion detection alert setting in refuse camera setting. *Video loss alert setting. *Hard disc error alert setting. *Network disconnect setting. * 1 NVR new hard disc installed. CCTV system working properly |  |
| | 25-08-2023 11:33:27 | Munna Gupta | New | | - |

| Previous Complain History : | | | |
|-----------------------------------|---------------------|-----------------|--|
| | Date Time | Technician Name | Remark |
| | 20-09-2023 01:17:58 | Siddhesh Chavan | 17 th floor camera take to office for checking and install Stan by camera |
| | 18-09-2023 10:47:26 | Siddhesh Chavan | one camera no link issue resoved |