




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9263																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9922942248																			
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																
Ticket Type :	Complain	Date & Time :	23-08-2023 11:23:04																	
Vendor Details :																				
Company Name/Client Name :	Brookhil Chs	Customer's Mobile :	9922942248	Name :	Swati Mam															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	Parking 1 camera off issue and ground lobby biometric off issue																			
Technician Comment :	ground floor back side exit door side one camera issue resoved camera side recriping and issue resoved and 1 to 16 floor camera nvr 3 TB HDD issue Need to change HDD																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	ground floor back side exit door side one camera issue resoved camera side recriping and issue resoved and 1 to 16 floor camera nvr 3 TB HDD issue Need to change HDD																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-08-2023 03:01:59</td><td>Siddhesh Chavan</td><td>Completed</td><td>ground floor back side exit door side one camera issue resoved camera side recriping and issue resoved and 1 to 16 floor camera nvr 3 TB HDD issue Need to change HDD</td><td></td></tr><tr><td>24-08-2023 11:08:08</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	24-08-2023 03:01:59	Siddhesh Chavan	Completed	ground floor back side exit door side one camera issue resoved camera side recriping and issue resoved and 1 to 16 floor camera nvr 3 TB HDD issue Need to change HDD		24-08-2023 11:08:08	Siddhesh Chavan	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-09-2023 10:54:16</td><td>Siddhesh Chavan</td><td>CCTV all camera working OK office camera inside water and camera data issue and all access working OK</td></tr><tr><td>05-09-2023 01:26:50</td><td>Siddhesh Chavan</td><td>lift camera issue resoved one lift power off reon power and 3 lift camera working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	06-09-2023 10:54:16	Siddhesh Chavan	CCTV all camera working OK office camera inside water and camera data issue and all access working OK	05-09-2023 01:26:50	Siddhesh Chavan	lift camera issue resoved one lift power off reon power and 3 lift camera working ok						
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