




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8960																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9922942248																								
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																					
Ticket Type :	Complain	Date & Time :	25-07-2023 10:25:19																						
Vendor Details :																									
Company Name/Client Name :	Brookhil Chs	Customer's Mobile :	9922942248	Name :	Swati Mam																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Time And Attendance																								
Complain :	podium level biometric not working and reception biometric some buttons not working																								
Technician Comment :	besmant podium divice issue resloved and ok working done and lobby divice exit switch issue resloved and ok working done and recepation divice user downlod and trashefar to besmant divice all ok working done																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	besmant podium divice issue resloved and ok working done and lobby divice exit switch issue resloved and ok working done and recepation divice user downlod and trashefar to besmant divice all ok working done																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-09-2023 02:33:01</td><td>Ravi Rajbhar</td><td>Closed</td><td></td><td>-</td></tr><tr><td>25-07-2023 12:23:53</td><td>Ravi Rajbhar</td><td>Completed</td><td>besmant podium divice issue resloved and ok working done and lobby divice exit switch issue resloved and ok working done and recepation divice user downlod and trashefar to besmant divice all ok working done</td><td></td></tr><tr><td>25-07-2023 10:25:27</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	07-09-2023 02:33:01	Ravi Rajbhar	Closed		-	25-07-2023 12:23:53	Ravi Rajbhar	Completed	besmant podium divice issue resloved and ok working done and lobby divice exit switch issue resloved and ok working done and recepation divice user downlod and trashefar to besmant divice all ok working done		25-07-2023 10:25:27	Ravi Rajbhar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	06-09-2023 10:54:16	Siddhesh Chavan	CCTV all camera working OK office camera inside water and camera data issue and all access working OK
	05-09-2023 01:26:50	Siddhesh Chavan	lift camera issue resoved one lift power off reon power and 3 lift camera working ok