Vallabh Enterprises

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Service Status Details : VE8355 Low **Priority** : **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9922942248 **No. : Technician Technician Mobile :** 8080922984 Atique Salmani Name : 16-05-2023 10:05:50 **Ticket Type :** Complain **Date & Time : Vendor Details :** Brookhil Chs Customer's Mobile : 9922942248 Swati Mam Company Name : Name/Client Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** CCTV **Complain**: 3 camera not working and some recording need to show to swati madam D6 and D 16 lobby camera parking area issue resolved working ok and terrace camera Poe **Technician Comment**: selector/injector need to changed.crimping done Complain Desktop - Apurva Vajaria **Operator** : **Remark** : D6 and D 16 lobby camera parking area issue resolved working ok and terrace camera Poe selector/injector need to changed.crimping done **Status History :** Date Time **Technician Name** Status Remark Sign 17-05-2023 Atique Salmani Work D6 and D 16 lobby camera L parking area issue resolved 04:25:22 Pending working ok and terrace camera Poe selector/injector need to changed.crimping done 17-05-2023 Atique Salmani New 10:31:52 16-05-2023 Atique Salmani New 10:06:14 **Previous** Date Time **Technician Name** Remark Complain Extracted system extension number details 14 th Floor 10-08-2023 Kalpesh SubhashGurav **History** : 04:53:19 Camera Fitting Done Lobby Security Ext.400 Display Problem Solved. 07-08-2023 Kalpesh SubhashGurav 2701- Intercom Line disturbance issue 205- Intercom line 12:44:42 Not Required 2603- Flat Lock 1603- He will call when he brings the telephone 1401- Intercom line Not Required 1905- Intercom line Not Required 1703- Intercom Line OK Telephone Faulty (Ringer Issue)