

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE8285</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                          |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|---------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|----------------|---------------------|---------------------|---------------|---------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                          |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9922942248                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                          |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                          | <b>Technician Mobile :</b>                                                                                          | 8080922985                                                                            |           |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date &amp; Time :</b> | 06-05-2023 10:39:55                                                                                                 |                                                                                       |           |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                          |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :             | Brookhil Chs                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Customer's Mobile :      | 9922942248                                                                                                          | Name :                                                                                | Swati Mam |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                          |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                          |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                          |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          | Type :                                                                                                              |                                                                                       |           |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | need to do cctv demo                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | ivms 4200 software training done and w box software install and training done and how export recoding training done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | ivms 4200 software training done and w box software install and training done and how export recoding training done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-05-2023 03:44:40</td><td>Siddhesh Chavan</td><td>Completed</td><td>ivms 4200 software training done and w box software install and training done and how export recoding training done</td><td></td></tr><tr><td>08-05-2023 11:45:11</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>06-05-2023 10:40:15</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                                                                                                                     |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign           | 08-05-2023 03:44:40 | Siddhesh Chavan     | Completed     | ivms 4200 software training done and w box software install and training done and how export recoding training done |  | 08-05-2023 11:45:11 | Siddhesh Chavan | New |  | - | 06-05-2023 10:40:15 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Status                   | Remark                                                                                                              | Sign                                                                                  |           |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 08-05-2023 03:44:40                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                | ivms 4200 software training done and w box software install and training done and how export recoding training done |  |           |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 08-05-2023 11:45:11                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                      |                                                                                                                     | -                                                                                     |           |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 06-05-2023 10:40:15                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                      |                                                                                                                     | -                                                                                     |           |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>16-05-2023 10:05:50</td><td>Atique Salmani</td><td></td></tr><tr><td>13-05-2023 10:33:58</td><td>SantoshPathak</td><td></td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                     |                          |                                                                                                                     |                                                                                       |           | Date Time | Technician Name | Remark | 16-05-2023 10:05:50 | Atique Salmani |                     | 13-05-2023 10:33:58 | SantoshPathak |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Remark                   |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 16-05-2023 10:05:50                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 13-05-2023 10:33:58                    | SantoshPathak                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                                                                                     |                                                                                       |           |           |                 |        |                     |                |                     |                     |               |                                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |