




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8171																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9922942248																			
Technician Name :	Shiva Meena		Technician Mobile :	7489567735																
Ticket Type :	Complain	Date & Time :	20-04-2023 02:57:30																	
Vendor Details :																				
Company Name/Client Name :	Brookhil Chs	Customer's Mobile :	9922942248	Name :	Swati Mam															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	need to do all dvr and nvr dressing and CCTV system for the lifts & 14th floor camera not working																			
Technician Comment :	Aal camera ok and daresing done Wark complete 1 rj 45 canectr us done																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	Aal camera ok and daresing done Wark complete 1 rj 45 canectr us done																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-04-2023 05:00:20</td><td>Shiva Meena</td><td>Completed</td><td>Aal camera ok and daresing done Wark complete 1 rj 45 canectr us done</td><td></td></tr><tr><td>20-04-2023 02:57:46</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	20-04-2023 05:00:20	Shiva Meena	Completed	Aal camera ok and daresing done Wark complete 1 rj 45 canectr us done		20-04-2023 02:57:46	Shiva Meena	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	24-04-2023 11:50:33	Ravi Rajbhar	lift camera issues resolved and ok working done and recoding going on in nvr password admin@123 user admin and one lobby camera no video check our side but power supply faulty then new supply used for camera and ok working done lobby camera and faulty power supply remove and take to office confrim to ekta mdm intercom system survey done TELESECURITY SYSTEM 96 LINE 100 pair junction box install also 10 crown modul install in ground floor and 13 floor 50 pair junction box install also or 5 crown modul ground floor to 27 floor cat 5 cable dropping all floor single cable with crown or junction box 20 pair meter one ex.1 pump room ex.1 society office ex.1 security cabin ground and parking ex.2 lobby ex.1 fire room ex.1
	30-03-2023 10:25:05	Siddhesh Chavan	3 lift camera installation done with transmitter and receiver with cabling done. 2 camera add in dvr done angle setting done. 1 camera adding pending because no free channel in any dvr. All camera working done. 13.04.2023 need to check lift camera and also camera lift camera check and ok working 3 another camera started and 5 camera pass work 15:- siddhesh and ishwar - also camera no link issue and reset password one camera no link issue resolved 3 camera password issue resolved