







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE15668																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9922942248																													
Technician Name :	Rahul Mhapralkar		Technician Mobile :	9168762949																										
Ticket Type :	Complain	Date & Time :	29-08-2025 10:33:47																											
Vendor Details :																														
Company Name/Client Name :	Brookhil Chs	Customer's Mobile :	9922942248	Name :	Swati Mam																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	cCTV-Intercom																													
Complain :	1)4-5 cameras off issue 2)intercom of the main gate is not working properly																													
Technician Comment :	Main gate intercom issue resolved, 103 intercom instrument issue, 1803 intercom issue resolved, 2 nos speaker installed, cameras offline issue resolved.now working normally.																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	Main gate intercom issue resolved, 103 intercom instrument issue, 1803 intercom issue resolved, 2 nos speaker installed, cameras offline issue resolved.now working normally.																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-08-2025 02:05:45</td><td>Rahul Mhapralkar</td><td>Completed</td><td>Main gate intercom issue resolved, 103 intercom instrument issue, 1803 intercom issue resolved, 2 nos speaker installed, cameras offline issue resolved.now working normally.</td><td></td></tr><tr><td>29-08-2025 02:05:45</td><td>Rahul Mhapralkar</td><td>Completed</td><td>Main gate intercom issue resolved, 103 intercom instrument issue, 1803 intercom issue resolved, 2 nos speaker installed, cameras offline issue resolved.now working normally.</td><td></td></tr><tr><td>29-08-2025 10:34:18</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr><tr><td>29-08-2025 10:34:07</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	29-08-2025 02:05:45	Rahul Mhapralkar	Completed	Main gate intercom issue resolved, 103 intercom instrument issue, 1803 intercom issue resolved, 2 nos speaker installed, cameras offline issue resolved.now working normally.		29-08-2025 02:05:45	Rahul Mhapralkar	Completed	Main gate intercom issue resolved, 103 intercom instrument issue, 1803 intercom issue resolved, 2 nos speaker installed, cameras offline issue resolved.now working normally.		29-08-2025 10:34:18	Rahul Mhapralkar	New		-	29-08-2025 10:34:07	Rahul Mhapralkar	New		-
Date Time	Technician Name	Status	Remark	Sign																										
29-08-2025 02:05:45	Rahul Mhapralkar	Completed	Main gate intercom issue resolved, 103 intercom instrument issue, 1803 intercom issue resolved, 2 nos speaker installed, cameras offline issue resolved.now working normally.																											
29-08-2025 02:05:45	Rahul Mhapralkar	Completed	Main gate intercom issue resolved, 103 intercom instrument issue, 1803 intercom issue resolved, 2 nos speaker installed, cameras offline issue resolved.now working normally.																											
29-08-2025 10:34:18	Rahul Mhapralkar	New		-																										
29-08-2025 10:34:07	Rahul Mhapralkar	New		-																										

Previous Complain History :			
	Date Time	Technician Name	Remark
	31-10-2025 03:28:57	Siddhesh Chavan	CCTV view issue pending in office because cable issue and need to change cable and need to do 2 cat6 cable
	27-10-2025 12:29:10	TauseephRaza	Server room to new office netrork cable issue door bolt lock cable cansil 1305 Door lock intercom issue and 2 Camera Playback show Biometric opret