

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE15019																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9922942248																													
Technician Name :	Rahul Mhapralkar		Technician Mobile :	9168762949																										
Ticket Type :	Complain	Date & Time :	16-06-2025 11:32:40																											
Vendor Details :																														
Company Name/Client Name :	Brookhil Chs	Customer's Mobile :	9922942248	Name :	Swati Mam																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	While checking the footage it is observed that the few camera timings and names for playback, showing in selection and in actual camera windows are different, need to sort out the same.																													
Technician Comment :	One camera offline issue resolved																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	One camera offline issue resolved																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-06-2025 10:45:42</td><td>Rahul Mhapralkar</td><td>Completed</td><td>One camera offline issue resolved</td><td></td></tr><tr><td>17-06-2025 01:21:51</td><td>Rahul Mhapralkar</td><td>Work Pending</td><td>NTP server time satting done,1 cameras pending because camera offline</td><td></td></tr><tr><td>17-06-2025 10:52:03</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr><tr><td>16-06-2025 11:32:46</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	19-06-2025 10:45:42	Rahul Mhapralkar	Completed	One camera offline issue resolved		17-06-2025 01:21:51	Rahul Mhapralkar	Work Pending	NTP server time satting done,1 cameras pending because camera offline		17-06-2025 10:52:03	Rahul Mhapralkar	New		-	16-06-2025 11:32:46	Rahul Mhapralkar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-06-2025 06:05:43</td><td>Rahul Mhapralkar</td><td>G floor main gate side camera offline issue resolved.</td></tr><tr><td>10-06-2025 01:57:35</td><td>Rahul Mhapralkar</td><td>5 nos cameras installed in reception lobby areas, 1901 intercom telephone instrument issue, 901 is pending</td></tr></tbody></table>					Date Time	Technician Name	Remark	21-06-2025 06:05:43	Rahul Mhapralkar	G floor main gate side camera offline issue resolved.	10-06-2025 01:57:35	Rahul Mhapralkar	5 nos cameras installed in reception lobby areas, 1901 intercom telephone instrument issue, 901 is pending																
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