







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE14939																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9922942248																																		
Technician Name :	Rahul Mhapralkar		Technician Mobile :	9168762949																															
Ticket Type :	Complain	Date & Time :	06-06-2025 11:43:37																																
Vendor Details :																																			
Company Name/Client Name :	Brookhil Chs	Customer's Mobile :	9922942248	Name :	Swati Mam																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	cCTV-Intercom																																		
Complain :	while checking the footage not able to check it. Showing the playback failed no record file found for all cameras except lift cameras. Also note that the intercom of flat no.1901 is not working.																																		
Technician Comment :	1st to 5 th floor intercom issue resolved repair card installed																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	1st to 5 th floor intercom issue resolved repair card installed																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-06-2025 12:55:29</td><td>Rahul Mhapralkar</td><td>Cancelled</td><td></td><td>-</td></tr><tr><td>11-06-2025 02:54:18</td><td>Rahul Mhapralkar</td><td>Completed</td><td>1st to 5 th floor intercom issue resolved repair card installed</td><td></td></tr><tr><td>11-06-2025 01:31:38</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr><tr><td>09-06-2025 05:46:04</td><td>Rahul Mhapralkar</td><td>Awaiting Spares</td><td>Cctv cameras recording issue resolved, intercom issue because part taken for repair</td><td></td></tr><tr><td>06-06-2025 11:43:46</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	27-06-2025 12:55:29	Rahul Mhapralkar	Cancelled		-	11-06-2025 02:54:18	Rahul Mhapralkar	Completed	1st to 5 th floor intercom issue resolved repair card installed		11-06-2025 01:31:38	Rahul Mhapralkar	New		-	09-06-2025 05:46:04	Rahul Mhapralkar	Awaiting Spares	Cctv cameras recording issue resolved, intercom issue because part taken for repair		06-06-2025 11:43:46	Rahul Mhapralkar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-06-2025 06:05:43</td><td>Rahul Mhapralkar</td><td>G floor main gate side camera offline issue resolved.</td></tr><tr><td>16-06-2025 11:32:40</td><td>Rahul Mhapralkar</td><td>One camera offline issue resolved</td></tr></tbody></table>					Date Time	Technician Name	Remark	21-06-2025 06:05:43	Rahul Mhapralkar	G floor main gate side camera offline issue resolved.	16-06-2025 11:32:40	Rahul Mhapralkar	One camera offline issue resolved																					
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