

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14805</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                       |                                                                                                                  |                                                                                       |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|------------------|-------------------------------------------------------|---------------------|------------------|-----------------------------------|---|---------------------|--------------|-----------|------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|--------------|---------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                       |                                                                                                                  |                                                                                       |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                       |                                                                                                                  |                                                                                       |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9922942248                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                       |                                                                                                                  |                                                                                       |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                       | <b>Technician Mobile :</b>                                                                                       | 8080922965                                                                            |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date &amp; Time :</b>                              | 23-05-2025 03:26:48                                                                                              |                                                                                       |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                       |                                                                                                                  |                                                                                       |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :              | Brookhil Chs                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Customer's Mobile :                                   | 9922942248                                                                                                       | Name :                                                                                | Swati Mam |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                       |                                                                                                                  |                                                                                       |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                       |                                                                                                                  |                                                                                       |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                       |                                                                                                                  |                                                                                       |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                       | Type :                                                                                                           |                                                                                       |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                   | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                       |                                                                                                                  |                                                                                       |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                       | Intercom issue need to check                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                       |                                                                                                                  |                                                                                       |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>             | Intercom card take to office bcz card issue and lobby extension change temporary 94 only and all ok working done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                       |                                                                                                                  |                                                                                       |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                       |                                                                                                                  |                                                                                       |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                         | Intercom card take to office bcz card issue and lobby extension change temporary 94 only and all ok working done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                       |                                                                                                                  |                                                                                       |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-05-2025 12:31:06</td><td>Ravi Rajbhar</td><td>Awaiting Spares</td><td></td><td>-</td></tr><tr><td>24-05-2025 12:18:33</td><td>Ravi Rajbhar</td><td>Completed</td><td>Intercom card take to office bcz card issue and lobby extension change temporary 94 only and all ok working done</td><td></td></tr><tr><td>24-05-2025 10:47:19</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>24-05-2025 10:47:10</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>23-05-2025 04:24:00</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>Intercom All port disturbance sound issue not connected to any call</td><td></td></tr><tr><td>23-05-2025 03:27:06</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                       |                                                                                                                  |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign             | 24-05-2025 12:31:06                                   | Ravi Rajbhar        | Awaiting Spares  |                                   | - | 24-05-2025 12:18:33 | Ravi Rajbhar | Completed | Intercom card take to office bcz card issue and lobby extension change temporary 94 only and all ok working done |  | 24-05-2025 10:47:19 | Ravi Rajbhar | New |  | - | 24-05-2025 10:47:10 | Ravi Rajbhar | New |  | - | 23-05-2025 04:24:00 | Ravi Rajbhar | Work Pending | Intercom All port disturbance sound issue not connected to any call |  | 23-05-2025 03:27:06 | Ravi Rajbhar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Status                                                | Remark                                                                                                           | Sign                                                                                  |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| 24-05-2025 12:31:06                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Awaiting Spares                                       |                                                                                                                  | -                                                                                     |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| 24-05-2025 12:18:33                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Completed                                             | Intercom card take to office bcz card issue and lobby extension change temporary 94 only and all ok working done |  |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| 24-05-2025 10:47:19                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                                                   |                                                                                                                  | -                                                                                     |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| 24-05-2025 10:47:10                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                                                   |                                                                                                                  | -                                                                                     |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| 23-05-2025 04:24:00                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Work Pending                                          | Intercom All port disturbance sound issue not connected to any call                                              |  |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| 23-05-2025 03:27:06                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                                                   |                                                                                                                  | -                                                                                     |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-06-2025 06:05:43</td><td>Rahul Mhapralkar</td><td>G floor main gate side camera offline issue resolved.</td></tr><tr><td>16-06-2025 11:32:40</td><td>Rahul Mhapralkar</td><td>One camera offline issue resolved</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                       |                                                                                                                  |                                                                                       |           | Date Time | Technician Name | Remark | 21-06-2025 06:05:43 | Rahul Mhapralkar | G floor main gate side camera offline issue resolved. | 16-06-2025 11:32:40 | Rahul Mhapralkar | One camera offline issue resolved |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Remark                                                |                                                                                                                  |                                                                                       |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| 21-06-2025 06:05:43                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | G floor main gate side camera offline issue resolved. |                                                                                                                  |                                                                                       |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |
| 16-06-2025 11:32:40                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | One camera offline issue resolved                     |                                                                                                                  |                                                                                       |           |           |                 |        |                     |                  |                                                       |                     |                  |                                   |   |                     |              |           |                                                                                                                  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                                     |                                                                                       |                     |              |     |  |   |