




Vallabh Enterprises

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E : vallabhsecure@yahoo.co.in

Service Status Details : VE13518																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9922942248																			
Technician Name :	Rahul Mhapralkar		Technician Mobile :	9168762949																
Ticket Type :	AMC visiting	Date & Time :	11-12-2024 10:56:45																	
Vendor Details :																				
Company Name/Client Name :	Brookhil Chs	Customer's Mobile :	9922942248	Name :	Swati Mam															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	Ppm																			
Complain :	CCTV issue + PPM + Need details of cctv system How many cameras nvr are installed hdd is of how much space and poe switch (poe or non poe)																			
Technician Comment :	CCTV, intercom and access machine PPM DONE, Now all system working normally. Note: 5nos cameras for lobby and New society office location remove 1 nos access machine display issue need to repair location parking 1 nos 4 port lan switch faulty connected to main gate side access machine																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	CCTV, intercom and access machine PPM DONE, Now all system working normally. Note: 5nos cameras for lobby and New society office location remove 1 nos access machine display issue need to repair location parking 1 nos 4 port lan switch faulty connected to main gate side access machine																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-12-2024 04:11:44</td><td>Rahul Mhapralkar</td><td>Completed</td><td>CCTV, intercom and access machine PPM DONE, Now all system working normally. Note: 5nos cameras for lobby and New society office location remove 1 nos access machine display issue need to repair location parking 1 nos 4 port lan switch faulty connected to main gate side access machine</td><td></td></tr><tr><td>11-12-2024 10:57:04</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	11-12-2024 04:11:44	Rahul Mhapralkar	Completed	CCTV, intercom and access machine PPM DONE, Now all system working normally. Note: 5nos cameras for lobby and New society office location remove 1 nos access machine display issue need to repair location parking 1 nos 4 port lan switch faulty connected to main gate side access machine		11-12-2024 10:57:04	Rahul Mhapralkar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-12-2024 12:50:43</td><td>Sonu Kumar</td><td>Lift camera off issue resolved working ok</td></tr><tr><td>17-12-2024 05:02:25</td><td>ManojPolekar</td><td>16 th floor dvr beep sound issue solved lift camera working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	18-12-2024 12:50:43	Sonu Kumar	Lift camera off issue resolved working ok	17-12-2024 05:02:25	ManojPolekar	16 th floor dvr beep sound issue solved lift camera working ok						
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