Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | **W** : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE12785					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9922942248				
Technician Name :	Ravi Rajbhar		**Technician Mobile :**	8080922965	
Ticket Type :	Complain	**Date & Time :**	24-09-2024 10:34:27		
Vendor Details :					
Company Name/Client Name :	Brookhil Chs	Customer's Mobile :	9922942248	Name :	Swati Mam
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	cCTV-Intercom				
Complain :	all intercom off issue and 1 camera off issue				
Technician Comment :	intercom all systems off issue bcz intercom big power supply hang then restart power supply and ok working and one cmaera no video resloved but uesd rj 45 jointor and 5 port non poe switch remove and take to office check and biometric divice network disconnect bcz remove non poe switch 5 port biometric access divice old power supply uesd again and new power supply remove and take to office				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	intercom all systems off issue bcz intercom big power supply hang then restart power supply and ok working and one cmaera no video resloved but uesd rj 45 jointor and 5 port non poe switch remove and take to office check and biometric divice network disconnect bcz remove non poe switch 5 port biometric access divice old power supply uesd again and new power supply remove and take to office				

Status History :

Date Time	Technician Name	Status	Remark	Sign
25-09-2024 01:39:10	Ravi Rajbhar	Completed	intercom all systems off issue bcz intercom big power supply hang then restart power supply and ok working and one cmaera no video resloved but uesd rj 45 jointor and 5 port non poe switch remove and take to office check and biometric divice network disconnect bcz remove non poe switch 5 port biometric access divice old power supply uesd again and new power supply remove and take to office	
25-09-2024 11:51:23	Ravi Rajbhar	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	16-11-2024 03:43:04		
	13-11-2024 12:50:37	Rahul Mhapralkar	PPM DONE all Cameras working normally but 1 NVR HDMI cable not working