

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE12482</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                      |                                                                |                                                                                       |           |           |                 |        |                     |                  |                                                                                                                                      |                     |                |                                                                |                                                                                       |                     |            |     |  |   |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|------------------|--------------------------------------------------------------------------------------------------------------------------------------|---------------------|----------------|----------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                      |                                                                |                                                                                       |           |           |                 |        |                     |                  |                                                                                                                                      |                     |                |                                                                |                                                                                       |                     |            |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                      |                                                                |                                                                                       |           |           |                 |        |                     |                  |                                                                                                                                      |                     |                |                                                                |                                                                                       |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9922942248                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                      |                                                                |                                                                                       |           |           |                 |        |                     |                  |                                                                                                                                      |                     |                |                                                                |                                                                                       |                     |            |     |  |   |
| <b>Technician Name :</b>                | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                      | <b>Technician Mobile :</b>                                     | 8454016444                                                                            |           |           |                 |        |                     |                  |                                                                                                                                      |                     |                |                                                                |                                                                                       |                     |            |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Date &amp; Time :</b>                                                                                                             | 20-08-2024 02:40:25                                            |                                                                                       |           |           |                 |        |                     |                  |                                                                                                                                      |                     |                |                                                                |                                                                                       |                     |            |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                      |                                                                |                                                                                       |           |           |                 |        |                     |                  |                                                                                                                                      |                     |                |                                                                |                                                                                       |                     |            |     |  |   |
| Company Name/Client Name :              | Brookhil Chs                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Customer's Mobile :                                                                                                                  | 9922942248                                                     | Name :                                                                                | Swati Mam |           |                 |        |                     |                  |                                                                                                                                      |                     |                |                                                                |                                                                                       |                     |            |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                      |                                                                |                                                                                       |           |           |                 |        |                     |                  |                                                                                                                                      |                     |                |                                                                |                                                                                       |                     |            |     |  |   |
| Mumbai , , , Maharashtra                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                      |                                                                |                                                                                       |           |           |                 |        |                     |                  |                                                                                                                                      |                     |                |                                                                |                                                                                       |                     |            |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                      |                                                                |                                                                                       |           |           |                 |        |                     |                  |                                                                                                                                      |                     |                |                                                                |                                                                                       |                     |            |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                      | Type :                                                         |                                                                                       |           |           |                 |        |                     |                  |                                                                                                                                      |                     |                |                                                                |                                                                                       |                     |            |     |  |   |
| <b>Product Name :</b>                   | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                      |                                                                |                                                                                       |           |           |                 |        |                     |                  |                                                                                                                                      |                     |                |                                                                |                                                                                       |                     |            |     |  |   |
| <b>Complain :</b>                       | security podium intercom not working                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                      |                                                                |                                                                                       |           |           |                 |        |                     |                  |                                                                                                                                      |                     |                |                                                                |                                                                                       |                     |            |     |  |   |
| <b>Technician Comment :</b>             | Podium security intercom not working issue resolved working ok                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                      |                                                                |                                                                                       |           |           |                 |        |                     |                  |                                                                                                                                      |                     |                |                                                                |                                                                                       |                     |            |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                      |                                                                |                                                                                       |           |           |                 |        |                     |                  |                                                                                                                                      |                     |                |                                                                |                                                                                       |                     |            |     |  |   |
| <b>Remark :</b>                         | Podium security intercom not working issue resolved working ok                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                      |                                                                |                                                                                       |           |           |                 |        |                     |                  |                                                                                                                                      |                     |                |                                                                |                                                                                       |                     |            |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-08-2024 06:08:12</td><td>Sonu Kumar</td><td>Completed</td><td>Podium security intercom not working issue resolved working ok</td><td></td></tr><tr><td>22-08-2024 11:25:14</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                      |                                                                |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign             | 22-08-2024 06:08:12                                                                                                                  | Sonu Kumar          | Completed      | Podium security intercom not working issue resolved working ok |  | 22-08-2024 11:25:14 | Sonu Kumar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Status                                                                                                                               | Remark                                                         | Sign                                                                                  |           |           |                 |        |                     |                  |                                                                                                                                      |                     |                |                                                                |                                                                                       |                     |            |     |  |   |
| 22-08-2024 06:08:12                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Completed                                                                                                                            | Podium security intercom not working issue resolved working ok |  |           |           |                 |        |                     |                  |                                                                                                                                      |                     |                |                                                                |                                                                                       |                     |            |     |  |   |
| 22-08-2024 11:25:14                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                                                                                                                  |                                                                | -                                                                                     |           |           |                 |        |                     |                  |                                                                                                                                      |                     |                |                                                                |                                                                                       |                     |            |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-09-2024 01:28:42</td><td>Rahul Mhapralkar</td><td>803 intercom complaint resolved, Ground floor CCTV camera &amp; Biometric device issue resolved. Only Dvice 4 No Biometric device issue.</td></tr><tr><td>02-09-2024 12:29:21</td><td>Neeraj Chauhan</td><td></td></tr></tbody></table>                                                                               |                                                                                                                                      |                                                                |                                                                                       |           | Date Time | Technician Name | Remark | 06-09-2024 01:28:42 | Rahul Mhapralkar | 803 intercom complaint resolved, Ground floor CCTV camera & Biometric device issue resolved. Only Dvice 4 No Biometric device issue. | 02-09-2024 12:29:21 | Neeraj Chauhan |                                                                |                                                                                       |                     |            |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Remark                                                                                                                               |                                                                |                                                                                       |           |           |                 |        |                     |                  |                                                                                                                                      |                     |                |                                                                |                                                                                       |                     |            |     |  |   |
| 06-09-2024 01:28:42                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 803 intercom complaint resolved, Ground floor CCTV camera & Biometric device issue resolved. Only Dvice 4 No Biometric device issue. |                                                                |                                                                                       |           |           |                 |        |                     |                  |                                                                                                                                      |                     |                |                                                                |                                                                                       |                     |            |     |  |   |
| 02-09-2024 12:29:21                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                      |                                                                |                                                                                       |           |           |                 |        |                     |                  |                                                                                                                                      |                     |                |                                                                |                                                                                       |                     |            |     |  |   |