







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE12168																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9922942248																								
Technician Name :	Rahul Mhapralkar		Technician Mobile :	9168762949																					
Ticket Type :	Complain	Date & Time :	17-07-2024 12:10:35																						
Vendor Details :																									
Company Name/Client Name :	Brookhil Chs	Customer's Mobile :	9922942248	Name :	Swati Mam																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	1)1 camera lift entry no link issue 2)Main gate intercom not working																								
Technician Comment :	L floor Lift lobby camera issue resolved nd basement Camera issue resolved now both camera working normally.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	L floor Lift lobby camera issue resolved nd basement Camera issue resolved now both camera working normally.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-07-2024 01:49:29</td><td>Rahul Mhapralkar</td><td>Completed</td><td>L floor Lift lobby camera issue resolved nd basement Camera issue resolved now both camera working normally.</td><td></td></tr><tr><td>17-07-2024 02:10:45</td><td>Rahul Mhapralkar</td><td>Work Pending</td><td>Intercom issue resolved Lift lobby camera poe giga switch need to change.</td><td></td></tr><tr><td>17-07-2024 12:10:57</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-07-2024 01:49:29	Rahul Mhapralkar	Completed	L floor Lift lobby camera issue resolved nd basement Camera issue resolved now both camera working normally.		17-07-2024 02:10:45	Rahul Mhapralkar	Work Pending	Intercom issue resolved Lift lobby camera poe giga switch need to change.		17-07-2024 12:10:57	Rahul Mhapralkar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>23-07-2024 03:18:07</td><td></td><td></td></tr><tr><td>22-07-2024 11:57:56</td><td>Rahul Mhapralkar</td><td>Society PC able to See all Cameras.</td></tr></tbody></table>					Date Time	Technician Name	Remark	23-07-2024 03:18:07			22-07-2024 11:57:56	Rahul Mhapralkar	Society PC able to See all Cameras.											
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