## Vallabh Enterprises

 $\label{eq:conditional} \textbf{Regd. Office}: 401, shanti kutir, shivaji road, near thakur international school, kandivali (west) mumbai - 400067 \\ \text{Support}: | \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in}$ 

E : vallabhsecure@ya	noo.co.in					
Service Status De	etails: VE11981					
Priority:	Low					
Created By:	Admin - Apurva Vajaria					
Complaint Mob. No. :	9922942248					
Technician Name :	Atique Salmani		Teo	hnician Mobile : 8080922984		
Ticket Type :	Complain Date & Time:		25	5-06-2024 10:28:11		
Vendor Details :			•			
Company Name/Client Name :	Brookhil Chs	Customer's M	Tobile: 99	22942248	Name :	Swati Mam
Address :			•			
Mumbai , , , , Maharashtra						
AMC Details:						
Expiry Date :	01-01-1970 05:30:00		Тур	oe:		
<b>Product Name:</b>	CCTV					
Complain:	lift 1 camera off issue					
Technician Comment :	Power consumption so lift camera become off and now it's working ok and 2401 intercom issue resolved by from duct side cable issue so swap cable and working ok and basement exit switch issue sonthere is asmall swich in sapare so use that switch working ok but need big size swich in next visit all cctv working ok.					
Complain Operator :	Desktop - Apurva Vajaria					
Remark:	Power consumption so lift camera become off and now it's working ok and 2401 intercom issue resolved by from duct side cable issue so swap cable and working ok and basement exit switch issue sonthere is asmall swich in sapare so use that switch working ok but need big size swich in next visit all cctv working ok.					
Status History :	Date Time	Technician Name	Status	Rema	ark	Sign
	25-06-2024 04:42:38	Atique Salmani	Completed	Power consumption so lift camera become off and now it's working ok and 2401 intercom issue resolved by from duct side cable issue so swap cable and working ok and basement exit switch issue sonthere is asmall swich in sapare so use that switch working ok but need big size swich in next visit all cctv working ok.		
	25-06-2024 10:28:31	Atique Salmani	New			-

Previou	S
Compla	in
<b>History</b>	:

Date Time	Technician Name	Remark
22-06-2024 11:58:09	Atique Salmani	All cameras lence cleaning done and one camera issue resolved. And also all intercom working and 4 door access working ok.
08-06-2024 11:06:09	Neeraj Chauhan	System under objarvation