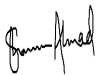
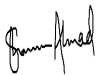
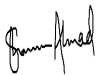


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE11741 | | | | | | | | | | | | | | | | | | | | |
|----------------------------------|---|--|---|---|-----------|-----------|-----------------|--------|---------------------|----------------|--|---------------------|----------------|--|---|---------------------|------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9922942248 | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Mayur Yadav | | Technician Mobile : | 8411951301 | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 27-05-2024 04:24:43 | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Brookhil Chs | Customer's Mobile : | 9922942248 | Name : | Swati Mam | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | |
| Complain : | 1 camera off issue and lobby door lock issue again complaint | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | One camera off issue solve Door lock working ok | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Remark : | One camera off issue solve Door lock working ok | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-05-2024 05:27:37</td><td>MayurYadav</td><td>Completed</td><td>One camera off issue solve Door lock working ok</td><td></td></tr><tr><td>28-05-2024 12:54:59</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 28-05-2024 05:27:37 | MayurYadav | Completed | One camera off issue solve Door lock working ok |  | 28-05-2024 12:54:59 | MayurYadav | New | | - |
| Date Time | Technician Name | Status | Remark | Sign | | | | | | | | | | | | | | | | |
| 28-05-2024 05:27:37 | MayurYadav | Completed | One camera off issue solve Door lock working ok |  | | | | | | | | | | | | | | | | |
| 28-05-2024 12:54:59 | MayurYadav | New | | - | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-06-2024 10:28:11</td><td>Atique Salmani</td><td>Power consumption so lift camera become off and now it's working ok and 2401 intercom issue resolved by from duct side cable issue so swap cable and working ok and basement exit switch issue sonthere is asmall swich in sapare so use that switch working ok but need big size swich in next visit all cctv working ok.</td></tr><tr><td>22-06-2024 11:58:09</td><td>Atique Salmani</td><td>All cameras lence cleaning done and one camera issue resolved. And also all intercom working and 4 door access working ok.</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 25-06-2024 10:28:11 | Atique Salmani | Power consumption so lift camera become off and now it's working ok and 2401 intercom issue resolved by from duct side cable issue so swap cable and working ok and basement exit switch issue sonthere is asmall swich in sapare so use that switch working ok but need big size swich in next visit all cctv working ok. | 22-06-2024 11:58:09 | Atique Salmani | All cameras lence cleaning done and one camera issue resolved. And also all intercom working and 4 door access working ok. | | | | | | |
| Date Time | Technician Name | Remark | | | | | | | | | | | | | | | | | | |
| 25-06-2024 10:28:11 | Atique Salmani | Power consumption so lift camera become off and now it's working ok and 2401 intercom issue resolved by from duct side cable issue so swap cable and working ok and basement exit switch issue sonthere is asmall swich in sapare so use that switch working ok but need big size swich in next visit all cctv working ok. | | | | | | | | | | | | | | | | | | |
| 22-06-2024 11:58:09 | Atique Salmani | All cameras lence cleaning done and one camera issue resolved. And also all intercom working and 4 door access working ok. | | | | | | | | | | | | | | | | | | |