

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE11554</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                              |                                                           |            |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
|-----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|-----------------------------------------------------------|------------|-----------|-----------|-----------------|--------|---------------------|--------------|----------------------------------------------------------------------------------------------|---------------------|--------------|-----------------------------------------------------------------------------------------|-------|---------------------|--------------|-----------|-----------------------------------------------------------|-------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                              |                                                           |            |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                              |                                                           |            |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9922942248                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                              |                                                           |            |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>                | Pravin Jagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                              | <b>Technician Mobile :</b>                                | 7262044153 |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Date &amp; Time :</b>                                                                     | 04-05-2024 12:07:00                                       |            |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                              |                                                           |            |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :              | Brookhil Chs                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Customer's Mobile :                                                                          | 9922942248                                                | Name :     | Swati Mam |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                              |                                                           |            |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                              |                                                           |            |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                              |                                                           |            |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                              | Type :                                                    |            |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                              |                                                           |            |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                       | 1 number lift camera getting pink sometime                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                              |                                                           |            |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>             | All camera properly working 3 lift camera proper working.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                              |                                                           |            |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                              |                                                           |            |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                         | All camera properly working 3 lift camera proper working.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                              |                                                           |            |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-05-2024 11:53:38</td><td>PravinJagade</td><td>Completed</td><td>All camera properly working 3 lift camera proper working.</td><td>Tishu</td></tr><tr><td>06-05-2024 11:53:38</td><td>PravinJagade</td><td>Completed</td><td>All camera properly working 3 lift camera proper working.</td><td>Tishu</td></tr><tr><td>06-05-2024 10:39:29</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr><tr><td>06-05-2024 10:39:09</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                              |                                                           |            |           | Date Time | Technician Name | Status | Remark              | Sign         | 06-05-2024 11:53:38                                                                          | PravinJagade        | Completed    | All camera properly working 3 lift camera proper working.                               | Tishu | 06-05-2024 11:53:38 | PravinJagade | Completed | All camera properly working 3 lift camera proper working. | Tishu | 06-05-2024 10:39:29 | PravinJagade | New |  | - | 06-05-2024 10:39:09 | PravinJagade | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Status                                                                                       | Remark                                                    | Sign       |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| 06-05-2024 11:53:38                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                                                    | All camera properly working 3 lift camera proper working. | Tishu      |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| 06-05-2024 11:53:38                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                                                    | All camera properly working 3 lift camera proper working. | Tishu      |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| 06-05-2024 10:39:29                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                          |                                                           | -          |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| 06-05-2024 10:39:09                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                          |                                                           | -          |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-05-2024 10:52:39</td><td>Ravi Rajbhar</td><td>19 th floor cmaera no link issue resolved and ok working both side recipring and check cable</td></tr><tr><td>09-05-2024 10:54:44</td><td>Ravi Rajbhar</td><td>lobby access door already ok working done check our side access realy time 5 second set</td></tr></tbody></table>                                                                                                                                                                                                              |                                                                                              |                                                           |            |           | Date Time | Technician Name | Remark | 10-05-2024 10:52:39 | Ravi Rajbhar | 19 th floor cmaera no link issue resolved and ok working both side recipring and check cable | 09-05-2024 10:54:44 | Ravi Rajbhar | lobby access door already ok working done check our side access realy time 5 second set |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Remark                                                                                       |                                                           |            |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| 10-05-2024 10:52:39                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 19 th floor cmaera no link issue resolved and ok working both side recipring and check cable |                                                           |            |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |
| 09-05-2024 10:54:44                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | lobby access door already ok working done check our side access realy time 5 second set      |                                                           |            |           |           |                 |        |                     |              |                                                                                              |                     |              |                                                                                         |       |                     |              |           |                                                           |       |                     |              |     |  |   |                     |              |     |  |   |