







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11372																																								
Priority :	Low																																							
Created By :	Admin - Apurva Vajaria																																							
Complaint Mob. No. :	9922942248																																							
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																																				
Ticket Type :	Complain	Date & Time :	13-04-2024 10:59:28																																					
Vendor Details :																																								
Company Name/Client Name :	Brookhil Chs	Customer's Mobile :	9922942248	Name :	Swati Mam																																			
Address :																																								
Mumbai , , , , Maharashtra																																								
AMC Details :																																								
Expiry Date :	01-01-1970 05:30:00		Type :																																					
Product Name :	CCTV																																							
Complain :	main gate camera again off issue																																							
Technician Comment :	main gate replacement return with install and ok working camera pass cctv@123 ip 192.168.1.231 all nvr data time check and ok working going																																							
Complain Operator :	Desktop - Apurva Vajaria																																							
Remark :	main gate replacement return with install and ok working camera pass cctv@123 ip 192.168.1.231 all nvr data time check and ok working going																																							
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-06-2024 04:46:08</td><td>Ravi Rajbhar</td><td>Completed</td><td>main gate replacement return with install and ok working camera pass cctv@123 ip 192.168.1.231 all nvr data time check and ok working going</td><td></td></tr><tr><td>05-06-2024 10:49:46</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>16-04-2024 04:47:35</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>Main gate camera connector issue camera collect</td><td></td></tr><tr><td>16-04-2024 11:14:19</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>16-04-2024 10:19:47</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>15-04-2024 10:07:48</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	05-06-2024 04:46:08	Ravi Rajbhar	Completed	main gate replacement return with install and ok working camera pass cctv@123 ip 192.168.1.231 all nvr data time check and ok working going		05-06-2024 10:49:46	Ravi Rajbhar	New		-	16-04-2024 04:47:35	Ravi Rajbhar	Work Pending	Main gate camera connector issue camera collect		16-04-2024 11:14:19	Ravi Rajbhar	New		-	16-04-2024 10:19:47	Ravi Rajbhar	New		-	15-04-2024 10:07:48	Ravi Rajbhar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	26-06-2024 03:37:32		
	25-06-2024 10:28:11	Atique Salmani	Power consumption so lift camera become off and now it's working ok and 2401 intercom issue resolved by from duct side cable issue so swap cable and working ok and basement exit switch issue sonthere is asmall swich in sapare so use that switch working ok but need big size swich in next visit all cctv working ok.