## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Deta	ils : VE11358					
Priority :	Low					
Created By:	Admin - Apurva Vajaria					
Complaint Mob. No. :	9922942248					
Technician Name:	Sonu Kumar		Technician Mobile :		8454016444	
Ticket Type :	Complain	Date & Time :	12-04-2024 11:46:35			
Vendor Details :	-					
Company Name/Client Name :	Brookhil Chs	Customer's Mobile :	9922942248		Name:	Swati Mam
Address:						
Mumbai , , , , Maha	rashtra					
AMC Details :						
Expiry Date :	01-01-1970 05:30:	00	Type:			
<b>Product Name:</b>	Access					
Complain :	Main gate intercom not working and lobby biometric some noise issue					
Technician Comment :	Main gate phone faulty and rojet box faulty need to change and lobby time watch machine issue device collect					
Complain Operator :	Desktop - Apurva Vajaria					
Remark:	Main gate phone faulty and rojet box faulty need to change and lobby time watch machine issue device collect					
Status History :	Date Time	Technician Name	Status	Remark		Sign
	12-04-2024 04:18:12	Sonu Kumar	Work Pending	Main gate phone faulty and rojet box faulty need to change and lobby time watch machine issue device collect		H
	12-04-2024 11:46:43	Sonu Kumar	New			-
Previous Complain History :	<b>Date Time</b> 26-06-2024 03:37:32	Technician Name	Remark			
	25-06-2024 10:28:11	Atique Salmani	Power consumption so lift camera become off and now it's working ok and 2401 intercom issue resolved by from duct side cable issue so swap cable and working ok and basement exit switch issue sonthere is asmall swich in sapare so use that switch working ok but need big size swich in next visit all cctv working ok.			