




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11271																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9922942248																								
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																					
Ticket Type :	Complain	Date & Time :	01-04-2024 11:09:46																						
Vendor Details :																									
Company Name/Client Name :	Brookhil Chs	Customer's Mobile :	9922942248	Name :	Swati Mam																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Access																								
Complain :	Lobby backside biometric off issue flat no. 605 intercom off issue flat no. 205 in biometric finger and face not accepting																								
Technician Comment :	lobby Biometric take to office for checking and one camera issue received 605 Intercom issue resolved 205 person not available 905 2601 finger adding done																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	lobby Biometric take to office for checking and one camera issue received 605 Intercom issue resolved 205 person not available 905 2601 finger adding done																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-04-2024 05:03:43</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>lobby Biometric take to office for checking and one camera issue received 605 Intercom issue resolved 205 person not available 905 2601 finger adding done</td><td></td></tr><tr><td>03-04-2024 11:08:16</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>01-04-2024 06:27:25</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-04-2024 05:03:43	Siddhesh Chavan	Work Pending	lobby Biometric take to office for checking and one camera issue received 605 Intercom issue resolved 205 person not available 905 2601 finger adding done		03-04-2024 11:08:16	Siddhesh Chavan	New		-	01-04-2024 06:27:25	Siddhesh Chavan	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>26-06-2024 03:37:32</td><td></td><td></td></tr><tr><td>25-06-2024 10:28:11</td><td>Atique Salmani</td><td>Power consumption so lift camera become off and now it's working ok and 2401 intercom issue resolved by from duct side cable issue so swap cable and working ok and basement exit switch issue sonthere is a small switch in sapare so use that switch working ok but need big size switch in next visit all cctv working ok.</td></tr></tbody></table>					Date Time	Technician Name	Remark	26-06-2024 03:37:32			25-06-2024 10:28:11	Atique Salmani	Power consumption so lift camera become off and now it's working ok and 2401 intercom issue resolved by from duct side cable issue so swap cable and working ok and basement exit switch issue sonthere is a small switch in sapare so use that switch working ok but need big size switch in next visit all cctv working ok.											
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