Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

| Service Status De | tails : VE10922 | | | | | | |
|----------------------------------|--|--------------------|------------|--|---|-----------|--|
| Priority: | Low | | | | | | |
| Created By: | Admin - Apurva Vajaria | | | | | | |
| Complaint Mob. | 9922942248 | | | | | | |
| Technician Name : | Atique Salmani | | Techni | ician Mobile : 8080922984 | | | |
| Ticket Type : | Complain Date & Time: | | 20-02-2 | 20-02-2024 02:14:19 | | | |
| Vendor Details : | | | • | | | | |
| Company Name/Client Name : | Brookhil Chs | Customer's Mobi | le: 992294 | 9922942248 Nam | | Swati Mam | |
| Address: | | | • | | | | |
| Mumbai , , , , Ma | harashtra | | | | | | |
| AMC Details : | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 Type: | | | | | | |
| Product Name: | Access | | | | | | |
| Complain: | 1)flat no. 1905 intercom connection need to do 2)Podium access switch not working 3)NVR need to collect | | | | | | |
| Technician Comment : | 1905 no one at home and parking new exit swich installed working ok and old hand over to Sunil ji and 1703 intercom issue resolved by rj 11 direct working ok also all cameras working ok.also old w box dvr collect . | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | |
| Remark : | 1905 no one at home and parking new exit swich installed working ok and old hand over to Sunil ji and 1703 intercom issue resolved by rj 11 direct working ok also all cameras working ok.also old w box dvr collect . | | | | | | |
| Status History: | Date Time | Technician Name | Status | Re | mark | Sign | |
| | 20-02-2024 05:24:00 | Atique Salmani | Completed | new exit swich is ok and old hand and 1703 interco | om issue resolved rorking ok also all g ok.also old w | Hand | |
| | 20-02-2024 02:14:24 | Atique Salmani | New | | | - | |

| Previous Complain History : | Date Time | Technician Name | Remark |
|-----------------------------------|---------------------|-----------------|--|
| | 26-02-2024 12:52:53 | Ravi Rajbhar | all flat intercom issue resolved and ok working done 1905 intercom check line ok no instrument and lift nvr software show to Tiwari ji and recoding check lift nvr all ok working done |
| | 22-02-2024 01:06:18 | Ravi Rajbhar | 26.02.2024 - lift nvr software show to Tiwari ji and recoding check lift nvr all ok working done |