## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Details : VE10613 |  |                   |           |  |        |           |  |
|----------------------------------|--|-------------------|-----------|--|--------|-----------|--|
| Priority:                        | Low  |                   |           |  |        |           |  |
| Created By:                      | Admin - Apurva Vajaria   |                   |           |  |        |           |  |
| Complaint Mob.<br>No. :          | 9922942248   |                   |           |  |        |           |  |
| Technician Name                  | Yogesh Desai   |                   | Technic   | ian Mobile : 8080922963  |        |           |  |
| Ticket Type :                    | Complain   | Date & Time :     | 22-01-20  | 22-01-2024 06:57:00  |        |           |  |
| Vendor Details :                 |  |                   |           |  |        |           |  |
| Company<br>Name/Client Name<br>: | Brookhil Chs   | Customer's Mobile | : 9922942 | 2248   | Name : | Swati Mam |  |
| Address:                         |  |                   |           |  |        |           |  |
| Mumbai , , , , Maharashtra       |  |                   |           |  |        |           |  |
| AMC Details :                    |  |                   |           |  |        |           |  |
| Expiry Date :                    | 01-01-1970 05:30:  | Type:             | Type:     |  |        |           |  |
| <b>Product Name:</b>             | CCTV   |                   |           |  |        |           |  |
| Complain:                        | lift cctv viewing issue  |                   |           |  |        |           |  |
| Technician<br>Comment :          | All three lift camera are working and recording is also properly working. While cleaning the monitor rc pin must have been disturbed that the reason it was not viewing the camera's |                   |           |  |        |           |  |
| Complain<br>Operator :           | Desktop - Apurva Vajaria   |                   |           |  |        |           |  |
| Remark:                          | All three lift camera are working and recording is also properly working. While cleaning the monitor rc pin must have been disturbed that the reason it was not viewing the camera's |                   |           |  |        |           |  |
| <b>Status History:</b>           | Date Time  | Technician Name   | Status    | Re   | Remark |           |  |
|                                  | 23-01-2024<br>01:36:00   | YogeshDesai       | Completed | All three lift camera are working and recording is also properly working. While cleaning the monitor rc pin must have been disturbed that the reason it was not viewing the camera's |        | Laux      |  |
|                                  | 22-01-2024<br>06:57:23   | YogeshDesai       | New       |  |        | -         |  |
| Previous<br>Complain History     | Date Time  | Technician Name   | Remark    |  |        |           |  |
| :                                | 05-02-2024 04:09:19  | )                 |           |  |        |           |  |
|                                  | 01-02-2024 05:25:41  | Sonu Kumar        |           | ft camera off issue resolved working ok new true view nvr<br>stall password 888888 3 lift camera connect all working ok  |        |           |  |
|                                  |  |                   |           |  |        |           |  |