# Vallabh Enterprises

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| **Service Status Details :** VE10430 | |
| **Priority :** | Low |
| **Created By :** | Admin - Apurva Vajaria |
| **Complaint Mob. No. :** | 9922942248 |

| **Technician Name :** | Atique Salmani | **Technician Mobile :** | 8080922984 |
|---|---|---|---|
| **Ticket Type :** | Complain | **Date & Time :** | 02-01-2024 03:54:14 | |

**Vendor Details :**

| Company Name/Client Name : | Brookhil Chs | Customer's Mobile : | 9922942248 | Name : | Swati Mam |
|---|---|---|---|---|---|

**Address :**

Mumbai , , , , Maharashtra

**AMC Details :**

| Expiry Date : | 01-01-1970 05:30:00 | Type : | |
|---|---|---|---|

| **Product Name :** | CCTV |
|---|---|
| **Complain :** | one of the lift cameras is showing darkness for a fraction of the second but frequently and 1 camera no link issue |
| **Technician Comment :** | All cameras working ok and lift cameras which one being on/off it's not on/off when ir shift then it's becom for 3to 4 seconds only and 16 floor wbox NVR installed on 16 floor need to shif cctv room and also there is Poe switch aftr shift NVR for viewing in lobby need to do cable cat 6 70/80 metr for hdmi extender |
| **Complain Operator :** | Desktop - Apurva Vajaria |
| **Remark :** | All cameras working ok and lift cameras which one being on/off it's not on/off when ir shift then it's becom for 3to 4 seconds only and 16 floor wbox NVR installed on 16 floor need to shif cctv room and also there is Poe switch aftr shift NVR for viewing in lobby need to do cable cat 6 70/80 metr for hdmi extender |

**Status History :**

| Date Time | Technician Name | Status | Remark | Sign |
|---|---|---|---|---|
| 04-01-2024 02:35:31 | Atique Salmani | Completed | All cameras working ok and lift cameras which one being on/off it's not on/off when ir shift then it's becom for 3to 4 seconds only and 16 floor wbox NVR installed on 16 floor need to shif cctv room and also there is Poe switch aftr shift NVR for viewing in lobby need to do cable cat 6 70/80 metr for hdmi extender | |
| 04-01-2024 10:26:43 | Atique Salmani | New | | - |
| 03-01-2024 10:25:03 | Atique Salmani | New | | - |

| Previous Complain History : | Date Time | Technician Name | Remark |
|---|---|---|---|
| | 29-12-2023 11:37:36 | Ravi Rajbhar | nvr ip 192.168.1.103 all camera hikvision password change-cctv@123 and wbox camera password- vallabh123 all nvr ok working done |
| | 28-12-2023 12:44:15 | | |