

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10404																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9922942248																													
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																										
Ticket Type :	Complain	Date & Time :	29-12-2023 11:37:36																											
Vendor Details :																														
Company Name/Client Name :	Brookhil Chs	Customer's Mobile :	9922942248	Name :	Swati Mam																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	IP Camera password is risky. Please use strong password to ensure your information security. continuous yes or no.																													
Technician Comment :	nvr ip 192.168.1.103 all camera hikvision password change- cctv@123 and wbox camera password- vallabh123 all nvr ok working done																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	nvr ip 192.168.1.103 all camera hikvision password change- cctv@123 and wbox camera password- vallabh123 all nvr ok working done																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-01-2024 02:48:30</td><td>Ravi Rajbhar</td><td>Completed</td><td>nvr ip 192.168.1.103 all camera hikvision password change- cctv@123 and wbox camera password- vallabh123 all nvr ok working done</td><td></td></tr><tr><td>02-01-2024 10:42:08</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>30-12-2023 05:25:54</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>30-12-2023 11:06:35</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	02-01-2024 02:48:30	Ravi Rajbhar	Completed	nvr ip 192.168.1.103 all camera hikvision password change- cctv@123 and wbox camera password- vallabh123 all nvr ok working done		02-01-2024 10:42:08	Ravi Rajbhar	New		-	30-12-2023 05:25:54	Ravi Rajbhar	New		-	30-12-2023 11:06:35	Ravi Rajbhar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-01-2024 03:54:14</td><td>Atique Salmani</td><td>All cameras working ok and lift cameras which one being on/off it's not on/off when ir shift then it's becom for 3to 4 seconds only and 16 floor wbox NVR installed on 16 floor need to shif cctv room and also there is Poe switch afr shift NVR for viewing in lobby need to do cable cat 6 70/80 metr for hdmi extender</td></tr><tr><td>28-12-2023 12:44:15</td><td></td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	02-01-2024 03:54:14	Atique Salmani	All cameras working ok and lift cameras which one being on/off it's not on/off when ir shift then it's becom for 3to 4 seconds only and 16 floor wbox NVR installed on 16 floor need to shif cctv room and also there is Poe switch afr shift NVR for viewing in lobby need to do cable cat 6 70/80 metr for hdmi extender	28-12-2023 12:44:15																		
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