


Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10156					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9922942248				
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985	
Ticket Type :	Complain	Date & Time :	29-11-2023 04:41:02		
Vendor Details :					
Company Name/Client Name :	Brookhil Chs	Customer's Mobile :	9922942248	Name :	Swati Mam
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Time And Attendance				
Complain :	1)configuration require in all machine 2)Backside biometric display issue 3)When check in recording lagging issue 4)CCTV Naming need to do 5)Recording how to check need to show tiwari				
Technician Comment :	1)configuration done to all machine 2)ground floor back side machine display issue need change display 3)recoding working OK PC contact to WiFi need LAN csble content 4)CCTV all camera nameing already done 5) how to show recoding training done to Tiwari ji and working OK 6)all camera working OK				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	1)configuration done to all machine 2)ground floor back side machine display issue need change display 3)recoding working OK PC contact to WiFi need LAN csble content 4)CCTV all camera nameing already done 5) how to show recoding training done to Tiwari ji and working OK 6)all camera working OK				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	18-12-2023 12:37:45	Siddhesh Chavan	Completed		-
	30-11-2023 06:21:35	Siddhesh Chavan	Work Pending	1)configuration done to all machine 2)ground floor back side machine display issue need change display 3)recoding working OK PC contact to WiFi need LAN csble content 4)CCTV all camera nameing already done 5) how to show recoding training done to Tiwari ji and working OK 6)all camera working OK	
	30-11-2023 10:55:55	Siddhesh Chavan	New		-
	30-11-2023 10:53:14	Siddhesh Chavan	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	14-12-2023 10:13:40	MayurYadav	DVR settings done 3 camera add also rtsp mode Auto restart off		
	12-12-2023 02:01:02	MayurYadav	Camera sequence done for all camera in live tv and software Camera angle setting need to do for floor camera		