




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10052																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9922942248																								
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																					
Ticket Type :	Complain	Date & Time :	16-11-2023 03:39:16																						
Vendor Details :																									
Company Name/Client Name :	Brookhil Chs	Customer's Mobile :	9922942248	Name :	Swati Mam																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	1)All 3 lifts camera not working 2)flat no. 1603 intercom not working 3)Ground basement podium security 1 camera need to replace against faulty 4)Backside biometric display not working																								
Technician Comment :	Podium main gate 1 new camera install and 23 floor 1 rj 45 jointer change camera ok and 13th floor camera off issue resolved working ok and 1603 intercom all ok																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	Podium main gate 1 new camera install and 23 floor 1 rj 45 jointer change camera ok and 13th floor camera off issue resolved working ok and 1603 intercom all ok																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-11-2023 05:15:45</td><td>Sonu Kumar</td><td>Completed</td><td>Podium main gate 1 new camera install and 23 floor 1 rj 45 jointer change camera ok and 13th floor camera off issue resolved working ok and 1603 intercom all ok</td><td></td></tr><tr><td>17-11-2023 11:35:02</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>16-11-2023 03:39:22</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-11-2023 05:15:45	Sonu Kumar	Completed	Podium main gate 1 new camera install and 23 floor 1 rj 45 jointer change camera ok and 13th floor camera off issue resolved working ok and 1603 intercom all ok		17-11-2023 11:35:02	Sonu Kumar	New		-	16-11-2023 03:39:22	Sonu Kumar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-11-2023 04:45:27</td><td>Shiva Meena</td><td></td></tr><tr><td>24-11-2023 12:00:54</td><td>Shiva Meena</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	25-11-2023 04:45:27	Shiva Meena		24-11-2023 12:00:54	Shiva Meena												
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