

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE9579</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                               |                                                                                               |                                                                                       |             |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|------------|-------------------------------------------|---------------------|------------|-----------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                               |                                                                                               |                                                                                       |             |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                               |                                                                                               |                                                                                       |             |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9773740406                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                               |                                                                                               |                                                                                       |             |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                               | <b>Technician Mobile :</b>                                                                    | 8080922965                                                                            |             |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b>                                                      | 20-09-2023 11:14:38                                                                           |                                                                                       |             |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                               |                                                                                               |                                                                                       |             |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :             | Sai Akashdeep Chs Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Customer's Mobile :                                                           | 9773740406                                                                                    | Name :                                                                                | Swapnil Sir |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                               |                                                                                               |                                                                                       |             |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , 400064 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                               |                                                                                               |                                                                                       |             |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                               |                                                                                               |                                                                                       |             |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                          | 30-11-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                               | Type :                                                                                        | Non-Comprehensive                                                                     |             |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                               |                                                                                               |                                                                                       |             |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | flat no. 1201 (Aziza Madam) intercom issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                               |                                                                                               |                                                                                       |             |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | 1201 intercom issue resloved and ok working done repunching jucation box side bcz cable issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                               |                                                                                               |                                                                                       |             |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                               |                                                                                               |                                                                                       |             |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | 1201 intercom issue resloved and ok working done repunching jucation box side bcz cable issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                               |                                                                                               |                                                                                       |             |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-09-2023 06:37:27</td><td>Ravi Rajbhar</td><td>Completed</td><td>1201 intercom issue resloved and ok working done repunching jucation box side bcz cable issue</td><td></td></tr><tr><td>21-09-2023 01:09:39</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>20-09-2023 11:14:44</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                               |                                                                                               |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign       | 21-09-2023 06:37:27                       | Ravi Rajbhar        | Completed  | 1201 intercom issue resloved and ok working done repunching jucation box side bcz cable issue |  | 21-09-2023 01:09:39 | Ravi Rajbhar | New |  | - | 20-09-2023 11:14:44 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Status                                                                        | Remark                                                                                        | Sign                                                                                  |             |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 21-09-2023 06:37:27                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                                                                     | 1201 intercom issue resloved and ok working done repunching jucation box side bcz cable issue |  |             |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 21-09-2023 01:09:39                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                           |                                                                                               | -                                                                                     |             |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 20-09-2023 11:14:44                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                           |                                                                                               | -                                                                                     |             |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>28-09-2023 12:25:59</td><td>Sonu Kumar</td><td>Cctv camera and intercom and vdp ppm done</td></tr><tr><td>25-09-2023 06:33:12</td><td>Sonu Kumar</td><td>Dvr beep saund dvr adupter faulty and new power supply install all working ok</td></tr></tbody></table>                                                                                                                                                                                                                                       |                                                                               |                                                                                               |                                                                                       |             | Date Time | Technician Name | Remark | 28-09-2023 12:25:59 | Sonu Kumar | Cctv camera and intercom and vdp ppm done | 25-09-2023 06:33:12 | Sonu Kumar | Dvr beep saund dvr adupter faulty and new power supply install all working ok                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Remark                                                                        |                                                                                               |                                                                                       |             |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 28-09-2023 12:25:59                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Cctv camera and intercom and vdp ppm done                                     |                                                                                               |                                                                                       |             |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 25-09-2023 06:33:12                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Dvr beep saund dvr adupter faulty and new power supply install all working ok |                                                                                               |                                                                                       |             |           |                 |        |                     |            |                                           |                     |            |                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |