



Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9025					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9773740406				
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965	
Ticket Type :	Complain	Date & Time :	31-07-2023 12:33:52		
Vendor Details :					
Company Name/Client Name :	Sai Akashdeep Chs Ltd	Customer's Mobile :	9773740406	Name :	Swapnil Sir
Address :					
Mumbai , , , 400064 , Maharashtra					
AMC Details :					
Expiry Date :	30-11-2020 12:00:00		Type :	Non-Comprehensive	
Product Name :	CCTV				
Complain :	"1)2 CCTV Camera is not working. No display at all on the monitor. 2)Flat No. 1901 and 2202 has intercom issue. And Flat No. 1601 has VDP issue. "				
Technician Comment :	802 new door phone sceen install and ok working done and old sceen return to client				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	802 new door phone sceen install and ok working done and old sceen return to client				

Status History :	<div>Date Time</div>	<div>Technician Name</div>	<div>Status</div>	<div>Remark</div>	<div>Sign</div>
	05-08-2023 05:48:29	Ravi Rajbhar	Completed	802 new door phone sceen install and ok working done and old sceen return to client	<div></div>
	05-08-2023 05:09:12	Ravi Rajbhar	New		-
	02-08-2023 01:36:00	Ravi Rajbhar	New		-
	31-07-2023 06:35:53	Ravi Rajbhar	Work Pending	two camera no video work pending back side gate or east gate and 1601 video door phone lobby camera vieing issue resolved and ok wprking done cable check duct to flat and 2202 intercom cable missing junction side 1901 intercom line ok but phone wall maount and vdp sceen reinstall with connectoin pending	<div></div>
	31-07-2023 12:34:09	Ravi Rajbhar	New		-

Previous Complain History :	<div>Date Time</div>	<div>Technician Name</div>	<div>Remark</div>
	02-09-2023 01:01:27	Shiva Meena	29.08.2023 - Shiva and prashant visited site and PPM done
	11-08-2023 07:09:26	Ravi Rajbhar	Visited on 02.08.2023 -1)2 camera check but one camera faulty because in side there is water in the camera that damaged the camera and cable check cable ok ohm or power 2)second camera check then reconnection and ok working 3)and one camera main gate west side camera in side water 4)802 - VDP screen remove and taken to office