

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8864																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9773740406																													
Technician Name :	Kalpesh Subhash Gurav		Technician Mobile :	8879684054																										
Ticket Type :	Complain	Date & Time :	15-07-2023 10:29:11																											
Vendor Details :																														
Company Name/Client Name :	Sai Akashdeep Chs Ltd	Customer's Mobile :	9773740406	Name :	Swapnil Sir																									
Address :																														
Mumbai , , , 400064 , Maharashtra																														
AMC Details :																														
Expiry Date :	30-11-2020 12:00:00		Type :	Non-Comprehensive																										
Product Name :	CCTV																													
Complain :	DVR Beep sound issue																													
Technician Comment :	Old Faulty 4 TB HDD agents new replacement 4 TB HDD Installed Done.																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	Old Faulty 4 TB HDD agents new replacement 4 TB HDD Installed Done.																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-07-2023 05:40:32</td><td>Kalpesh SubhashGurav</td><td>Completed</td><td>Old Faulty 4 TB HDD agents new replacement 4 TB HDD Installed Done.</td><td></td></tr><tr><td>24-07-2023 05:38:58</td><td>Kalpesh SubhashGurav</td><td>New</td><td></td><td>-</td></tr><tr><td>15-07-2023 02:50:46</td><td>Kalpesh SubhashGurav</td><td>Work Pending</td><td>4 TB HDD Abnormal So Collect HDD For Reapir Our Service Center.</td><td></td></tr><tr><td>15-07-2023 10:29:16</td><td>Kalpesh SubhashGurav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	24-07-2023 05:40:32	Kalpesh SubhashGurav	Completed	Old Faulty 4 TB HDD agents new replacement 4 TB HDD Installed Done.		24-07-2023 05:38:58	Kalpesh SubhashGurav	New		-	15-07-2023 02:50:46	Kalpesh SubhashGurav	Work Pending	4 TB HDD Abnormal So Collect HDD For Reapir Our Service Center.		15-07-2023 10:29:16	Kalpesh SubhashGurav	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	02-09-2023 01:01:27	Shiva Meena	29.08.2023 - Shiva and prashant visited site and PPM done
	11-08-2023 07:09:26	Ravi Rajbhar	Visited on 02.08.2023 -1)2 camera check but one camera faulty because in side there is water in the camera that damaged the camera and cable check cable ok ohm or power 2)second camera check then reconnection and ok working 3)and one camera main gate west side camera in side water 4)802 - VDP screen remove and taken to office