

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE5498</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                  |                                                                      |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                                                                  |                     |                      |                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|--------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|----------------------|----------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                  |                                                                      |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                                                                  |                     |                      |                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                                  |                                                                      |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                                                                  |                     |                      |                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9773740406                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                  |                                                                      |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                                                                  |                     |                      |                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                  | <b>Technician Mobile :</b>                                           | 8080922985                                                                            |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                                                                  |                     |                      |                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>                                                                                                                                                                                                                                                                                         | 19-05-2022 11:21:52                                                  |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                                                                  |                     |                      |                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                  |                                                                      |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                                                                  |                     |                      |                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :             | Sai Akashdeep Chs Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Customer's Mobile :                                                                                                                                                                                                                                                                                              | 9773740406                                                           | Name :                                                                                | Swapnil Sir |           |                 |        |                     |              |                                                                                                                                                                                                                                                                                                                  |                     |                      |                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                  |                                                                      |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                                                                  |                     |                      |                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , 400064 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                  |                                                                      |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                                                                  |                     |                      |                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                  |                                                                      |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                                                                  |                     |                      |                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                          | 30-11-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                  | Type :                                                               | Non-Comprehensive                                                                     |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                                                                  |                     |                      |                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | CCTV-VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                  |                                                                      |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                                                                  |                     |                      |                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | Aziza madam home - vdp issue and need to do online in mobile                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                  |                                                                      |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                                                                  |                     |                      |                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | 2 dvr online done and dvr add to another mail id pls confirm mail id                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                  |                                                                      |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                                                                  |                     |                      |                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                  |                                                                      |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                                                                  |                     |                      |                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | 2 dvr online done and dvr add to another mail id pls confirm mail id                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                  |                                                                      |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                                                                  |                     |                      |                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-05-2022 04:16:11</td><td>Siddhesh Chavan</td><td>Client Side</td><td>2 dvr online done and dvr add to another mail id pls confirm mail id</td><td></td></tr><tr><td>19-05-2022 11:22:04</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>19-05-2022 11:21:52</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                  |                                                                                                                                                                                                                                                                                                                  |                                                                      |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign         | 19-05-2022 04:16:11                                                                                                                                                                                                                                                                                              | Siddhesh Chavan     | Client Side          | 2 dvr online done and dvr add to another mail id pls confirm mail id |  | 19-05-2022 11:22:04 | Siddhesh Chavan | New |  | - | 19-05-2022 11:21:52 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Status                                                                                                                                                                                                                                                                                                           | Remark                                                               | Sign                                                                                  |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                                                                  |                     |                      |                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 19-05-2022 04:16:11                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Client Side                                                                                                                                                                                                                                                                                                      | 2 dvr online done and dvr add to another mail id pls confirm mail id |  |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                                                                  |                     |                      |                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 19-05-2022 11:22:04                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                                                                                                                                                                                                                                                              |                                                                      | -                                                                                     |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                                                                  |                     |                      |                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 19-05-2022 11:21:52                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                                                                                                                                                                                                                                                              |                                                                      | -                                                                                     |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                                                                  |                     |                      |                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>31-07-2023 12:33:52</td><td>Ravi Rajbhar</td><td>two camera no video work pending back side gate or east gate and 1601 video door phone lobby camera vieing issue resloved and ok wprking done cable check duct to flat and 2202 intercom cable missing junction side 1901 intercom line ok but phone wall maount and vdp sceen reinstall with connectoin pending</td></tr><tr><td>15-07-2023 10:29:11</td><td>Kalpesh SubhashGurav</td><td>Old Faulty 4 TB HDD agents new replacement 4 TB HDD Installed Done.</td></tr></tbody></table> |                                                                                                                                                                                                                                                                                                                  |                                                                      |                                                                                       |             | Date Time | Technician Name | Remark | 31-07-2023 12:33:52 | Ravi Rajbhar | two camera no video work pending back side gate or east gate and 1601 video door phone lobby camera vieing issue resloved and ok wprking done cable check duct to flat and 2202 intercom cable missing junction side 1901 intercom line ok but phone wall maount and vdp sceen reinstall with connectoin pending | 15-07-2023 10:29:11 | Kalpesh SubhashGurav | Old Faulty 4 TB HDD agents new replacement 4 TB HDD Installed Done.  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Remark                                                                                                                                                                                                                                                                                                           |                                                                      |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                                                                  |                     |                      |                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
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| 15-07-2023 10:29:11                    | Kalpesh SubhashGurav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Old Faulty 4 TB HDD agents new replacement 4 TB HDD Installed Done.                                                                                                                                                                                                                                              |                                                                      |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                                                                  |                     |                      |                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |