## Vallabh Enterprises

**Regd. Office** : 401, shanti kutir, shivaji road, near thakur international school, kandivali(west) mumbai - 400067 Support : | W : www.vallabhenterprises.com E : vallabhsecure@yahoo.co.in

Service Status Details : VE3664 Low **Priority** : **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9773740406 **No. :** Technician Atique Salmani **Technician Mobile** 8080922984 Name : Complain 19-08-2021 12:15:07 **Ticket Type :** Date & Time : **Vendor Details :** Sai Akashdeep Customer's Mobile 9773740406 Swapnil Sir Company Name : Name/Client Chs Ltd Name : Address : Mumbai, , , 400064, Maharashtra **AMC Details :** 30-11-2020 12:00:00 Expiry Date : Type : Non-Comprehensive **Product Name :** intercom-VDP **Complain** : In flat no. 1302 - intercom issue, 1402- vdp screen issue, 1202-intercom not working & vdp also not working, 2101-intercom issue Technician 1302 I strument issue client will purchase new 1201 instercom line check there is cable rushted from pannel And screen adaptor faulty so take screen and adaptor for check 1402 lobby viewing **Comment**: issue so check line and there is faulty SMPS on 14th floor duct so need to changed SMPS ... Complain Desktop - Apurva Vajaria **Operator** : **Remark** : 1302 I strument issue client will purchase new 1201 instercom line check there is cable rushted from pannel And screen adaptor faulty so take screen and adaptor for check 1402 lobby viewing issue so check line and there is faulty SMPS on 14th floor duct so need to changed SMPS ... **Status History :** Technician **Date Time** Remark **Status** Sign Name 19-08-2021 Atique Salmani Completed 1302 I strument issue client will . H 04:13:26 purchase new 1201 instercom line check there is cable rushted from pannel And screen adaptor faulty so take screen and adaptor for check 1402 lobby viewing issue so check line and there is faulty SMPS on 14th floor duct so need to changed SMPS .. 19-08-2021 New Atique Salmani 12:15:21 19-08-2021 Atique Salmani New 12:15:07

Previous Complain History :	Date Time	Technician Name	Remark
	31-07-2023 12:33:52	Ravi Rajbhar	802 new door phone sceen install and ok working done and old sceen return to client
	15-07-2023 10:29:11	Kalpesh SubhashGurav	Old Faulty 4 TB HDD agents new replacement 4 TB HDD Installed Done.