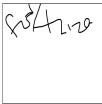




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

|  |  |                          |                            |                   |             |
|--|--|--------------------------|----------------------------|-------------------|-------------|
| <b>Service Status Details : VE3650</b> |  |                          |                            |                   |             |
| <b>Priority :</b>                      | Low  |                          |                            |                   |             |
| <b>Created By :</b>                    | Admin - Apurva Vajaria   |                          |                            |                   |             |
| <b>Complaint Mob. No. :</b>            | 9773740406   |                          |                            |                   |             |
| <b>Technician Name :</b>               | Ravi Rajbhar   |                          | <b>Technician Mobile :</b> | 8080922965        |             |
| <b>Ticket Type :</b>                   | Complain   | <b>Date &amp; Time :</b> | 16-08-2021 02:00:49        |                   |             |
| <b>Vendor Details :</b>                |  |                          |                            |                   |             |
| Company Name/Client Name :             | Sai Akashdeep Chs Ltd  | Customer's Mobile :      | 9773740406                 | Name :            | Swapnil Sir |
| <b>Address :</b>                       |  |                          |                            |                   |             |
| Mumbai , , , 400064 , Maharashtra      |  |                          |                            |                   |             |
| <b>AMC Details :</b>                   |  |                          |                            |                   |             |
| Expiry Date :                          | 30-11-2020 12:00:00  |                          | Type :                     | Non-Comprehensive |             |
| <b>Product Name :</b>                  | CCTV   |                          |                            |                   |             |
| <b>Complain :</b>                      | Lift camera & Lift intercom issue & flat no. 2201 vdp camera not working flat no. 301 vdp camera also not working  |                          |                            |                   |             |
| <b>Technician Comment :</b>            | fire lift new cabling done total 126 meter cable used 74 new meter return to office and 3 rd floor camera not working , could not check camera bcz permission not given to floor. old cable collected from society |                          |                            |                   |             |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria   |                          |                            |                   |             |
| <b>Remark :</b>                        | fire lift new cabling done total 126 meter cable used 74 new meter return to office and 3 rd floor camera not working , could not check camera bcz permission not given to floor. old cable collected from society |                          |                            |                   |             |

| <b>Status History :</b>            | Date Time              | Technician Name      | Status  | Remark  | Sign  |
|------------------------------------|------------------------|----------------------|---|---|---|
|                                    | 09-09-2021<br>07:33:57 | Ravi Rajbhar         | Completed   | fire lift new cabling done total 126 meter cable used 74 new meter return to office and 3 rd floor camera not working , could not check camera bcz permission not given to floor. old cable collected from society  |  |
|                                    | 09-09-2021<br>05:02:22 | Ravi Rajbhar         | New   |   | -   |
|                                    | 31-08-2021<br>05:51:37 | Ravi Rajbhar         | Work Pending  | 1201 vdp adaptor changed and reconnection from vdp screen and also collect payment 550 and one dvr hdd issue . and lift cable break .   |  |
|                                    | 31-08-2021<br>02:30:46 | Ravi Rajbhar         | New   |   | -   |
|                                    | 16-08-2021<br>04:55:43 | Ravi Rajbhar         | Awaiting Spares   | lift cabling. camera and intercom break so rejoint both cable intercom working ok but cctv painting becuz cable short getting cable continuity continue so it's painting need to do new cabling .and also 22nd floor camera issue resolved and one parking area camera water filled due to rain need to change camera . |  |
|                                    | 16-08-2021<br>02:01:02 | Ravi Rajbhar         | New   |   | -   |
|                                    | 16-08-2021<br>02:00:49 | Ravi Rajbhar         | New   |   | -   |
| <b>Previous Complain History :</b> | Date Time              | Technician Name      | Remark  |   |   |
|                                    | 31-07-2023 12:33:52    | Ravi Rajbhar         | 802 new door phone screen install and ok working done and old screen return to client |   |   |
|                                    | 15-07-2023 10:29:11    | Kalpesh SubhashGurav | Old Faulty 4 TB HDD agents new replacement 4 TB HDD Installed Done.                   |   |   |