

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE1871</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                     |                            |                   |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|----------------------------|-------------------|-------------|-----------|-----------------|--------|---------------------|--------------|-------------------------------------------------------------------------------------|---------------------|----------------------|---------------------------------------------------------------------|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                     |                            |                   |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                     |                            |                   |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9773740406                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                     |                            |                   |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                     | <b>Technician Mobile :</b> | 8080922984        |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b>                                                            | 21-09-2020 11:56:06        |                   |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                     |                            |                   |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>      | Sai Akashdeep Chs Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Customer's Mobile :</b>                                                          | 9773740406                 | <b>Name :</b>     | Swapnil Sir |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                     |                            |                   |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , 400064 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                     |                            |                   |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                     |                            |                   |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                   | 30-11-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                     | <b>Type :</b>              | Non-Comprehensive |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | Ppm                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                     |                            |                   |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | for the month of sept 2020                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                     |                            |                   |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                     |                            |                   |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                     |                            |                   |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | ppm done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                     |                            |                   |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-11-2020 11:44:07</td><td>Atique Salmani</td><td>Completed</td><td></td><td>-</td></tr><tr><td>25-11-2020 11:44:05</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>21-09-2020 11:56:20</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>21-09-2020 11:56:06</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                     |                            |                   |             | Date Time | Technician Name | Status | Remark              | Sign         | 25-11-2020 11:44:07                                                                 | Atique Salmani      | Completed            |                                                                     | - | 25-11-2020 11:44:05 | Atique Salmani | New |  | - | 21-09-2020 11:56:20 | Atique Salmani | New |  | - | 21-09-2020 11:56:06 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Status                                                                              | Remark                     | Sign              |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 25-11-2020 11:44:07                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Completed                                                                           |                            | -                 |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 25-11-2020 11:44:05                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                                                 |                            | -                 |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 21-09-2020 11:56:20                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                                                 |                            | -                 |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 21-09-2020 11:56:06                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                                                 |                            | -                 |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>31-07-2023 12:33:52</td><td>Ravi Rajbhar</td><td>802 new door phone sceen install and ok working done and old sceen return to client</td></tr><tr><td>15-07-2023 10:29:11</td><td>Kalpesh SubhashGurav</td><td>Old Faulty 4 TB HDD agents new replacement 4 TB HDD Installed Done.</td></tr></tbody></table>                                                                                                           |                                                                                     |                            |                   |             | Date Time | Technician Name | Remark | 31-07-2023 12:33:52 | Ravi Rajbhar | 802 new door phone sceen install and ok working done and old sceen return to client | 15-07-2023 10:29:11 | Kalpesh SubhashGurav | Old Faulty 4 TB HDD agents new replacement 4 TB HDD Installed Done. |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Remark                                                                              |                            |                   |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 31-07-2023 12:33:52                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 802 new door phone sceen install and ok working done and old sceen return to client |                            |                   |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 15-07-2023 10:29:11                    | Kalpesh SubhashGurav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Old Faulty 4 TB HDD agents new replacement 4 TB HDD Installed Done.                 |                            |                   |             |           |                 |        |                     |              |                                                                                     |                     |                      |                                                                     |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |