




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10345																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9773740406																			
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																
Ticket Type :	Complain	Date & Time :	22-12-2023 10:13:57																	
Vendor Details :																				
Company Name/Client Name :	Sai Akashdeep Chs Ltd	Customer's Mobile :	9773740406	Name :	Swapnil Sir															
Address :																				
Mumbai , , , 400064 , Maharashtra																				
AMC Details :																				
Expiry Date :	30-11-2020 12:00:00		Type :	Non-Comprehensive																
Product Name :	CCTV																			
Complain :	DVR Cmos battery need to change																			
Technician Comment :	There is issue date n time due to cmos battery so changed new battery and set time working ok new recording from today .																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	There is issue date n time due to cmos battery so changed new battery and set time working ok new recording from today .																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-12-2023 11:59:08</td><td>Atique Salmani</td><td>Completed</td><td>There is issue date n time due to cmos battery so changed new battery and set time working ok new recording from today .</td><td></td></tr><tr><td>22-12-2023 10:14:08</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	22-12-2023 11:59:08	Atique Salmani	Completed	There is issue date n time due to cmos battery so changed new battery and set time working ok new recording from today .		22-12-2023 10:14:08	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-12-2023 11:48:42</td><td>Atique Salmani</td><td>All cameras issue resolved from dvr end and 1601 intercom also issue resolved by reconnection.and in one dvr c mos battery need to changed .</td></tr><tr><td>20-11-2023 03:40:29</td><td>PravinJagade</td><td>1 camera no video issue resolve working done. All camera working.</td></tr></tbody></table>					Date Time	Technician Name	Remark	20-12-2023 11:48:42	Atique Salmani	All cameras issue resolved from dvr end and 1601 intercom also issue resolved by reconnection.and in one dvr c mos battery need to changed .	20-11-2023 03:40:29	PravinJagade	1 camera no video issue resolve working done. All camera working.						
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