## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

E : vallabhsecure@ya  Service Status De							
Priority:	Low						
Created By:	Admin - Apurva Vajaria						
Complaint Mob.	9769755007						
Technician Name :	Kalpesh Subhash Gurav		Technician Mobile : 88		8879684054	8879684054	
Ticket Type :	Complain	Date & Time :	07-08-2023 11:42:35				
Vendor Details :	-						
Company Name/Client Name :	Rahul Degree Collage Miraroad	Customer's Mobile :	9769755007 Name:		Name :	Sushil Sir	
Address:	•						
Mumbai , , , , Ma	harashtra						
AMC Details:			_				
Expiry Date :	01-01-1970 05:30:00		Type:				
<b>Product Name:</b>	CCTV						
Complain :	1st floor and 2nd floor cameras not able to see in admin PC						
Technician Comment :	1st floor class room 103 is running work pending						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	1st floor class room 103 is running work pending						
Status History :	Date Time	Technician Name	Status		Remark	Sign	
	12-08-2023 11:13:54	Kalpesh SubhashGurav	New			-	
	11-08-2023 11:50:04	Kalpesh SubhashGurav	New			-	
	09-08-2023 04:18:30	Kalpesh SubhashGurav	Work Pending		r class room 103 ng work pending	Skat	
	09-08-2023 11:13:39	Kalpesh SubhashGurav	New			-	
	07-08-2023 05:19:15	Kalpesh SubhashGurav	Work Pending	connect 172.16. side pas	VR ki Ip ko static Kiya Ip 16.9/10 . 1st right ssage and 1st 103 no video. Chekin	-gW-k	
	07-08-2023 11:42:42	Kalpesh SubhashGurav	New			-	

<b>Previous</b>	S
Complai	in
History	:

Date Time	Technician Name	Remark
09-08-2023 11:12:08	Sonu Kumar	Fees counter all ready camera installed and lift not available in side
15-07-2023 11:16:50	Munna Gupta	Ground floor counselor room offline 7th floor 1 camera offline Some camera recording break.