







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8031																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9769755007																																		
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																															
Ticket Type :	Complain	Date & Time :	04-04-2023 10:24:58																																
Vendor Details :																																			
Company Name/Client Name :	Rahul Degree Collage Miraroad	Customer's Mobile :	9769755007	Name :	Sushil Sir																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	CCTV																																		
Complain :	Old bldg 3rd floor DVR Recording issue																																		
Technician Comment :	3 rd floor dvr adptror changed and ground floor camera nmbr 8 issue resolved and also 1 St floor dvr offline issue resolved working ok.																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	3 rd floor dvr adptror changed and ground floor camera nmbr 8 issue resolved and also 1 St floor dvr offline issue resolved working ok.																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-04-2023 03:02:43</td><td>Atique Salmani</td><td>Completed</td><td>3 rd floor dvr adptror changed and ground floor camera nmbr 8 issue resolved and also 1 St floor dvr offline issue resolved working ok.</td><td></td></tr><tr><td>05-04-2023 02:40:41</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>05-04-2023 10:33:49</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>04-04-2023 11:44:09</td><td>Atique Salmani</td><td>Work Pending</td><td>3rd floor dvr hard error issue resolved working ok but dvr 12 adapter need to change and 206 a 1camera change and 2nd floor exam room</td><td></td></tr><tr><td>04-04-2023 10:25:06</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	05-04-2023 03:02:43	Atique Salmani	Completed	3 rd floor dvr adptror changed and ground floor camera nmbr 8 issue resolved and also 1 St floor dvr offline issue resolved working ok.		05-04-2023 02:40:41	Atique Salmani	New		-	05-04-2023 10:33:49	Atique Salmani	New		-	04-04-2023 11:44:09	Atique Salmani	Work Pending	3rd floor dvr hard error issue resolved working ok but dvr 12 adapter need to change and 206 a 1camera change and 2nd floor exam room		04-04-2023 10:25:06	Atique Salmani	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	11-04-2023 11:14:36	Sonu Kumar	3rd floor dvr cheking for office collect dvr and hdd in office
	31-03-2023 10:29:35	Siddhesh Chavan	Ground floor gymkhana 1 camera no video issue resolved 2nd floor A-206 Room video issue resolved