Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | **W** : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7499					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9320055007				
Technician Name :	Siddhesh Chavan		**Technician Mobile :**	8080922985	
Ticket Type :	Complain	**Date & Time :**	31-01-2023 12:38:38		
Vendor Details :					
Company Name/Client Name :	Rahul International School Pune	Customer's Mobile :	9320055007	Name :	Sushil Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	need to check hard disk issue				
Technician Comment :	install 2 4tb hdd and recoding started and 1 st floor 1 camera no video issue resolved and camera naming satting view to yogesh sir and how to nameing camera training done to yogesh sir yogesh sir pc ground floor NVR offline issue resolved and principal sir pc cctv viewing done and cctv camera phone viewing done				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	install 2 4tb hdd and recoding started and 1 st floor 1 camera no video issue resolved and camera naming satting view to yogesh sir and how to nameing camera training done to yogesh sir yogesh sir pc ground floor NVR offline issue resolved and principal sir pc cctv viewing done and cctv camera phone viewing done				

Status History :

Date Time	Technician Name	Status	Remark	Sign
31-01-2023 02:21:49	Siddhesh Chavan	Completed	install 2 4tb hdd and recoding started and 1 st floor 1 camera no video issue resolved and camera naming satting view to yogesh sir and how to nameing camera training done to yogesh sir yogesh sir pc ground floor NVR offline issue resolved and principal sir pc cctv viewing done and cctv camera phone viewing done	
31-01-2023 12:40:00	Siddhesh Chavan	New		-

Previous Complain History :

Date Time	Technician Name	Remark
13-01-2023 10:50:30	PravinJagade	1. Intercom phone install, 9 phone connect, 10 line working ok. 2. Krone module punch, 30 pair junction box install, 10 rojed box install. 3. NVR rack side dressing done. 4. Counseling cabine camrea install but NVR side cable not found. 5. Back side 2 camera not install but cable drop highted. 6. Camera clean and 5 bullet camera angle setting done. 7. Yogesh sir PC 1st 2nd and ground NVR viewing done. 8. Rack clean. 9. 1st and 2nd floor 2 HDD 4 TB check to office for checking. 10. Rack fan not working.
29-05-2022 06:16:17	Shiva Meena	17 camera install and one camera cable not find to NVR side and 8 bullet camera install and 9 dome camera install and 1 st floor 5 camera cable not drop to location and all class room cable not drop in location and NVR online pending and 1 st floor to ground floor cable not drop