


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE6275</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9769755007				
<b>Technician Name :</b>	Pravin Jagade		<b>Technician Mobile :</b>	7262044153	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	30-08-2022 10:19:30		
<b>Vendor Details :</b>					
<b>Company Name/Client Name :</b>	Rahul Degree Collage Miraroad	<b>Customer's Mobile :</b>	9769755007	<b>Name :</b>	Sushil Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	7-8 cameras off issue				
<b>Technician Comment :</b>	ground floor dvr only one camera working so changed 2 SMPS changed and working ok total 8 cameras working ok 3 camera falty hand over to yogendra ji ond one camera allready remooved .				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	ground floor dvr only one camera working so changed 2 SMPS changed and working ok total 8 cameras working ok 3 camera falty hand over to yogendra ji ond one camera allready remooved . Pravin visited on 01.09.2022 - 3rd floor 1) 11 camera working. 2) 5 balun required. 3) old dvr power supply issue dvr off. 4) 3 power supply folty. 5) temporary dvr camera cheking. No hardisk. 6) dvr 7 number port blur camera Or all port clear working. 7) 2 power supply required. Prashant visited on 12.10.2022 - 1st floor total 11 cameras 9 cameras on and 3 cameras off 1)107 - reconnection working ok but vision blur 2)Lobby no. 1 - Reconnection working ok but vision blur 3) Library 2 - Cable damage camera side rejoint camera working ok all camera on but showing blur only library 2 camera showing proper vision 204- camera off 1 reconnect dvr side working ok 9 dome and 2 bullet camera				

<b>Status History :</b>	<b>Date Time</b>	<b>Technician Name</b>	<b>Status</b>	<b>Remark</b>	<b>Sign</b>
	14-10-2022 12:28:49	PravinJagade	Completed		-
	12-10-2022 11:33:50	PravinJagade	New		-
	01-10-2022 06:29:54	PravinJagade	New		-
	30-09-2022 10:49:52	PravinJagade	New		-
	28-09-2022 10:32:04	PravinJagade	New		-
	26-09-2022 11:09:38	PravinJagade	New		-
	13-09-2022 11:09:35	PravinJagade	New		-
	01-09-2022 10:26:08	PravinJagade	New		-
	30-08-2022 02:56:52	PravinJagade	Work Pending	ground floor dvr only one camera working so changed 2 SMPS changed and working ok total 8 cameras working ok 3 camera falty hand over to yogendra ji ond one camera allready remooved .	
	30-08-2022 10:19:44	PravinJagade	New		-
	30-08-2022 10:19:30	PravinJagade	New		-
<b>Previous Complain History :</b>	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>		
	21-10-2022 10:25:06	Siddhesh Chavan	ground floor dvr install and 9 camera working ok and 4 camera no video because camera not yat location and 3 rd floor dvr and 2 faulty supply and power adapter hand over to yogendra ji		
	13-11-2021 11:02:31	Siddhesh Chavan	3 dvr online done and 1 st floor 3 camera no video issue resolved and 2 floor 4 camera no video issue resolved and one 5 Port network switch install in ground floor and 2 power supply install one supply install 1 st floor and one 2 nd floor and one handover to Sushil sir and dvr online in pc and software password = admin@123 3 dvr online Sushil sir phone 2 rj45 used		