



Vallabh Enterprises

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Support : | **W :** www.vallabhenterprises.com
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|--|--|----------------------------|----------------------------|---------------|------------|
| Service Status Details : VE5176 | | | | | |
| Priority : | Low | | | | |
| Created By : | Admin - Apurva Vajaria | | | | |
| Complaint Mob. No. : | 9769755007 | | | | |
| Technician Name : | Yogesh Desai | | Technician Mobile : | 8080922963 | |
| Ticket Type : | Complain | Date & Time : | 11-04-2022 01:00:56 | | |
| Vendor Details : | | | | | |
| Company Name/Client Name : | Shree L R Tiwari College Of Engineering | Customer's Mobile : | 9769755007 | Name : | Sushil Sir |
| Address : | | | | | |
| Mumbai , , , , Maharashtra | | | | | |
| AMC Details : | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | |
| Product Name : | CCTV | | | | |
| Complain : | ip camera issue | | | | |
| Technician Comment : | ip camera issue sloved all camera with one office camera which was not working is now working . two injector one at NVR ene and one at camera end . installed with power supply. (new) all camera working ok. | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | |
| Remark : | ip camera issue sloved all camera with one office camera which was not working is now working . two injector one at NVR ene and one at camera end . installed with power supply. (new) all camera working ok. | | | | |

| Status History : | Date Time | Technician Name | Status | Remark | Sign |
|------------------------------------|------------------------|-----------------|---|--|---|
| | 13-04-2022 12:49:20 | YogeshDesai | Completed | ip camera issue sloved all camera with one office camera which was not working is now working . two injector one at NVR ene and one at camera end . installed with power supply. (new) all camera working ok. |  |
| | 13-04-2022 10:47:11 | YogeshDesai | New | | - |
| | 11-04-2022 04:50:24 | YogeshDesai | Work Pending | All camera working ok . only one camera of admin office issue as the poe port issue port not working. camera removed and kept in NVR rack and showed to client also. |  |
| | 11-04-2022 01:01:06 | YogeshDesai | New | | - |
| | 11-04-2022 01:00:56 | YogeshDesai | New | | - |
| Previous Complain History : | Date Time | Technician Name | Remark | | |
| | 10-03-2022 09:35:12 | Ravi Rajbhar | key phone issues resolved only 4 pin connector cut and new 4 pin cable swep low college confirm to jitu sir and key phone issues solve MTNL line issue MTNL side | | |
| | 01-09-2021 10:19:16 | Siddhesh Chavan | 32 Chanel NVR install and 6 tb hdd install and 2 camera install and 5 camera fame rate 18 and bit rate 1280 and 15 camera fame rate 18 bit rate 1024 NVR online done P2P I'd = jitu@rahuleducation.com password = Rahul@1992 2 camera angle satting done and Rahul sir cabin camera nubring view done and online dives add to Jitu sir phone and sushil sir phone | | |