

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE12074</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                  |                                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                  |                     |               |                                                                                  |                                                                                       |                     |              |     |  |   |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|---------------|----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                  |                                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                  |                     |               |                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                  |                                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                  |                     |               |                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9769755007                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                  |                                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                  |                     |               |                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                  | <b>Technician Mobile :</b>                                                       | 8080922965                                                                            |            |           |                 |        |                     |              |                                                                                                                                                                                                  |                     |               |                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date &amp; Time :</b>                                                                                                                                                                         | 06-07-2024 11:12:39                                                              |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                  |                     |               |                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                  |                                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                  |                     |               |                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>       | Rahul Degree Collage Miraroad                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Customer's Mobile :</b>                                                                                                                                                                       | 9769755007                                                                       | <b>Name :</b>                                                                         | Sushil Sir |           |                 |        |                     |              |                                                                                                                                                                                                  |                     |               |                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                  |                                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                  |                     |               |                                                                                  |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                  |                                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                  |                     |               |                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                  |                                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                  |                     |               |                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                  | <b>Type :</b>                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                  |                     |               |                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                  |                                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                  |                     |               |                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                       | 1st Floor passage camera need to install after check in office                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                  |                                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                  |                     |               |                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>             | one cmaera return with install and ok working done and one pair video value used                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                  |                                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                  |                     |               |                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                  |                                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                  |                     |               |                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                         | one cmaera return with install and ok working done and one pair video value used                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                  |                                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                  |                     |               |                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-07-2024 12:12:28</td><td>Ravi Rajbhar</td><td>Completed</td><td>one cmaera return with install and ok working done and one pair video value used</td><td></td></tr><tr><td>06-07-2024 11:12:50</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                                                  |                                                                                  |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 06-07-2024 12:12:28                                                                                                                                                                              | Ravi Rajbhar        | Completed     | one cmaera return with install and ok working done and one pair video value used |  | 06-07-2024 11:12:50 | Ravi Rajbhar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Status                                                                                                                                                                                           | Remark                                                                           | Sign                                                                                  |            |           |                 |        |                     |              |                                                                                                                                                                                                  |                     |               |                                                                                  |                                                                                       |                     |              |     |  |   |
| 06-07-2024 12:12:28                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Completed                                                                                                                                                                                        | one cmaera return with install and ok working done and one pair video value used |  |            |           |                 |        |                     |              |                                                                                                                                                                                                  |                     |               |                                                                                  |                                                                                       |                     |              |     |  |   |
| 06-07-2024 11:12:50                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                                                                                                                                                                                              |                                                                                  | -                                                                                     |            |           |                 |        |                     |              |                                                                                                                                                                                                  |                     |               |                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>16-05-2024 11:18:19</td><td>Ravi Rajbhar</td><td>1 st floor class room 106 , 103 new cmaera install required with cabling 100-120 meter aprox and class room 3 cmaera angle set and one cmaera remove and take to office check right side passage</td></tr><tr><td>28-03-2024 10:10:53</td><td>PrashantSaroj</td><td>Collect . power supply 12 volt</td></tr></tbody></table>                    |                                                                                                                                                                                                  |                                                                                  |                                                                                       |            | Date Time | Technician Name | Remark | 16-05-2024 11:18:19 | Ravi Rajbhar | 1 st floor class room 106 , 103 new cmaera install required with cabling 100-120 meter aprox and class room 3 cmaera angle set and one cmaera remove and take to office check right side passage | 28-03-2024 10:10:53 | PrashantSaroj | Collect . power supply 12 volt                                                   |                                                                                       |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Remark                                                                                                                                                                                           |                                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                  |                     |               |                                                                                  |                                                                                       |                     |              |     |  |   |
| 16-05-2024 11:18:19                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 1 st floor class room 106 , 103 new cmaera install required with cabling 100-120 meter aprox and class room 3 cmaera angle set and one cmaera remove and take to office check right side passage |                                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                  |                     |               |                                                                                  |                                                                                       |                     |              |     |  |   |
| 28-03-2024 10:10:53                     | PrashantSaroj                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Collect . power supply 12 volt                                                                                                                                                                   |                                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                  |                     |               |                                                                                  |                                                                                       |                     |              |     |  |   |