

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE10090</b>																			
<b>Priority :</b>	Low																		
<b>Created By :</b>	Admin - Apurva Vajaria																		
<b>Complaint Mob. No. :</b>	9769755007																		
<b>Technician Name :</b>	Sonu Kumar		<b>Technician Mobile :</b>	8454016444															
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	21-11-2023 04:03:30																
<b>Vendor Details :</b>																			
<b>Company Name/Client Name :</b>	Rahul Degree Collage Miraroad	<b>Customer's Mobile :</b>	9769755007	<b>Name :</b> Sushil Sir															
<b>Address :</b>																			
Mumbai , , , , Maharashtra																			
<b>AMC Details :</b>																			
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																
<b>Product Name :</b>	CCTV																		
<b>Complain :</b>	old bldg 3rd floor on mobile and admin pc not able to see cameras also IP not pinging																		
<b>Technician Comment :</b>	3rd floor online issue resolved and camera 10 disturbance issue resolved and classroom 307 camera off issue resolved working ok and 2nd floor lobby 3 camera off issue resolved working ok																		
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																		
<b>Remark :</b>	3rd floor online issue resolved and camera 10 disturbance issue resolved and classroom 307 camera off issue resolved working ok and 2nd floor lobby 3 camera off issue resolved working ok																		
<b>Status History :</b>	<table border="1"><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-11-2023 12:20:42</td><td>Sonu Kumar</td><td>Completed</td><td>3rd floor online issue resolved and camera 10 disturbance issue resolved and classroom 307 camera off issue resolved working ok and 2nd floor lobby 3 camera off issue resolved working ok</td><td></td></tr><tr><td>22-11-2023 06:21:31</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>				Date Time	Technician Name	Status	Remark	Sign	23-11-2023 12:20:42	Sonu Kumar	Completed	3rd floor online issue resolved and camera 10 disturbance issue resolved and classroom 307 camera off issue resolved working ok and 2nd floor lobby 3 camera off issue resolved working ok		22-11-2023 06:21:31	Sonu Kumar	New		-
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<b>Previous Complain History :</b>	<table border="1"><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-12-2023 01:32:36</td><td>Sonu Kumar</td><td>3rd floor and 1st floor offline issue resolved and 1st floor classroom 103 and 106 camera faulty</td></tr><tr><td>07-10-2023 04:02:08</td><td>Sonu Kumar</td><td>1st floor classroom 103 new camera installed all working ok</td></tr></tbody></table>				Date Time	Technician Name	Remark	21-12-2023 01:32:36	Sonu Kumar	3rd floor and 1st floor offline issue resolved and 1st floor classroom 103 and 106 camera faulty	07-10-2023 04:02:08	Sonu Kumar	1st floor classroom 103 new camera installed all working ok						
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