

B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1431					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9820231283				
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373	
Ticket Type :	New Installation	Date & Time :	26-12-2019 10:38:17		
Vendor Details :					
Company Name/Client Name :	Surya Traders Zakaria Masjid	Customer's Mobile :	9820231283	Name :	Surya Traders Zakaria Masjid Mitalal
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	laptop delivery				
Complain :	laptop delivery with basic software				
Technician Comment :	On site reach Time : 11 O clock Because user Time Comp Name : Surya Traders User Name : Manoj Mehta Work : Hp laptop Delivery Status : Hp Pavilion X360 Convertible 14dh1011TU SN - 8CG9483QKX Products ID - 8GB02PA#ACJ Laptop Delivery with Basic software windows lock & Fingerprints lock also done Hp Laserjet pro MFP M126NW printer Installed Done. Now laptop working fine work complete done User Sign By : Manoj Mehta				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	On site reach Time : 11 O clock Because user Time Comp Name : Surya Traders User Name : Manoj Mehta Work : Hp laptop Delivery Status : Hp Pavilion X360 Convertible 14dh1011TU SN - 8CG9483QKX Products ID - 8GB02PA#ACJ Laptop Delivery with Basic software windows lock & Fingerprints lock also done Hp Laserjet pro MFP M126NW printer Installed Done. Now laptop working fine work complete done User Sign By : Manoj Mehta				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	26-12-2019 06:02:45	Dhiraj ManeMane	Completed	On site reach Time : 11 O clock Because user Time Comp Name : Surya Traders User Name : Manoj Mehta Work : Hp laptop Delivery Status : Hp Pavilion X360 Convertible 14dh1011TU SN - 8CG9483QKX Products ID - 8GB02PA#ACJ Laptop Delivery with Basic software windows lock & Fingerprints lock also done Hp Laserjet pro MFP M126NW printer Installed Done. Now laptop working fine work complete done User Sign By : Manoj Mehta	
	26-12-2019 10:38:27	Dhiraj ManeMane	New		-
	26-12-2019 10:38:18	Dhiraj ManeMane	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	27-12-2019 07:29:45	Mayur Pitale	SQL uninstalled from laptop by remote support		
	16-12-2019 05:16:55	ShubhamBhojne	7 antivirus npav install		