

B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1372																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9820231283																								
Technician Name :	Shubham Bhojne		Technician Mobile :	9136841707																					
Ticket Type :	New Installation	Date & Time :	16-12-2019 05:16:55																						
Vendor Details :																									
Company Name/Client Name :	Surya Traders Zakaria Masjid	Customer's Mobile :	9820231283	Name :	Surya Traders Zakaria Masjid Mitalal																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Antivirus																								
Complain :	7 key install NP																								
Technician Comment :	7 antivirus npav install																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	7 antivirus npav install																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-12-2019 05:53:00</td><td>ShubhamBhojne</td><td>Completed</td><td>7 antivirus npav install</td><td></td></tr><tr><td>16-12-2019 05:17:03</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr><tr><td>16-12-2019 05:16:56</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	16-12-2019 05:53:00	ShubhamBhojne	Completed	7 antivirus npav install		16-12-2019 05:17:03	ShubhamBhojne	New		-	16-12-2019 05:16:56	ShubhamBhojne	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>27-12-2019 07:29:45</td><td>Mayur Pitale</td><td>SQL uninstalled from laptop by remote support</td></tr><tr><td>26-12-2019 10:38:17</td><td>Dhiraj ManeMane</td><td>On site reach Time : 11 O clock Because user Time Comp Name : Surya Traders User Name : Manoj Mehta Work : Hp laptop Delivery Status : Hp Pavilion X360 Convertible 14dh1011TU SN - 8CG9483QKX Products ID - 8GB02PA#ACJ Laptop Delivery with Basic software windows lock & Fingerprints lock also done Hp Laserjet pro MFP M126NW printer Installed Done. Now laptop working fine work complete done User Sign By : Manoj Mehta</td></tr></tbody></table>					Date Time	Technician Name	Remark	27-12-2019 07:29:45	Mayur Pitale	SQL uninstalled from laptop by remote support	26-12-2019 10:38:17	Dhiraj ManeMane	On site reach Time : 11 O clock Because user Time Comp Name : Surya Traders User Name : Manoj Mehta Work : Hp laptop Delivery Status : Hp Pavilion X360 Convertible 14dh1011TU SN - 8CG9483QKX Products ID - 8GB02PA#ACJ Laptop Delivery with Basic software windows lock & Fingerprints lock also done Hp Laserjet pro MFP M126NW printer Installed Done. Now laptop working fine work complete done User Sign By : Manoj Mehta											
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