

B K Infotech

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Service Status Details : BK1199																				
Priority :	High																			
Created By :	Admin - Kalpesh Jain																			
Complaint Mob. No. :	9820231283																			
Technician Name :	Mayur Pitale		Technician Mobile :	9136841703																
Ticket Type :	Complain	Date & Time :	14-11-2019 05:59:53																	
Vendor Details :																				
Company Name/Client Name :	Surya Traders Zakaria Masjid	Customer's Mobile :	9820231283	Name :	Surya Traders Zakaria Masjid Mitalal															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	accessories																			
Complain :	warranty extent																			
Technician Comment :																				
Complain Operator :	Desktop - Kalpesh Jain																			
Remark :																				
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-11-2019 06:00:03</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr><tr><td>14-11-2019 05:59:54</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	14-11-2019 06:00:03	Mayur Pitale	New		-	14-11-2019 05:59:54	Mayur Pitale	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>31-10-2019 11:33:18</td><td>Dhiraj ManeMane</td><td>Comp Name : Surya Traders User Name : Avdesh Tiwari Work : old user system Assemble with New HDD Status : old system Assembled with New 500 GB HDD Toshiba SN - 568PY34AS65D Installation with Windows 10 +Basic software +Hp Laserjet Pro M126NW installed +sharing DONE. Tall erp install. New 1TB Seagate HDD Received S/N Z9ADM80R User Sign By : Avdesh Tiwari</td></tr><tr><td>18-10-2019 11:30:11</td><td>Dhiraj ManeMane</td><td>Comp Name : Surya Traders Work : System pick up User Name : Avdesh Tiwari Status : 16 GB data back up given to User Avdesh Tiwari MB, HDD, & POWER SUPPLY pick up regarding hard ware issue</td></tr></tbody></table>					Date Time	Technician Name	Remark	31-10-2019 11:33:18	Dhiraj ManeMane	Comp Name : Surya Traders User Name : Avdesh Tiwari Work : old user system Assemble with New HDD Status : old system Assembled with New 500 GB HDD Toshiba SN - 568PY34AS65D Installation with Windows 10 +Basic software +Hp Laserjet Pro M126NW installed +sharing DONE. Tall erp install. New 1TB Seagate HDD Received S/N Z9ADM80R User Sign By : Avdesh Tiwari	18-10-2019 11:30:11	Dhiraj ManeMane	Comp Name : Surya Traders Work : System pick up User Name : Avdesh Tiwari Status : 16 GB data back up given to User Avdesh Tiwari MB, HDD, & POWER SUPPLY pick up regarding hard ware issue						
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