

B K Infotech

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Service Status Details : BK1122					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9820231283				
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373	
Ticket Type :	Complain	Date & Time :	31-10-2019 11:33:18		
Vendor Details :					
Company Name/Client Name :	Surya Traders Zakaria Masjid	Customer's Mobile :	9820231283	Name :	Surya Traders Zakaria Masjid Mitalal
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Computer				
Complain :	new hdd install 500 gb				
Technician Comment :	Comp Name : Surya Traders User Name : Avdesh Tiwari Work : old user system Assemble with New HDD Status : old system Assembled with New 500 GB HDD Toshiba SN - 568PY34AS65D Installation with Windows 10 +Basic software +Hp Laserjet Pro M126NW installed +sharing DONE. Tall erp install. New 1TB Seagate HDD Received S/N Z9ADM80R User Sign By : Avdesh Tiwari				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	Comp Name : Surya Traders User Name : Avdesh Tiwari Work : old user system Assemble with New HDD Status : old system Assembled with New 500 GB HDD Toshiba SN - 568PY34AS65D Installation with Windows 10 +Basic software +Hp Laserjet Pro M126NW installed +sharing DONE. Tall erp install. New 1TB Seagate HDD Received S/N Z9ADM80R User Sign By : Avdesh Tiwari				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	31-10-2019 03:32:36	Dhiraj ManeMane	Completed	Comp Name : Surya Traders User Name : Avdesh Tiwari Work : old user system Assemble with New HDD Status : old system Assembled with New 500 GB HDD Toshiba SN - 568PY34AS65D Installation with Windows 10 +Basic software +Hp Laserjet Pro M126NW installed +sharing DONE. Tall erp install. New 1TB Seagate HDD Received S/N Z9ADM80R User Sign By : Avdesh Tiwari	
	31-10-2019 11:33:28	Dhiraj ManeMane	New		-
	31-10-2019 11:33:18	Dhiraj ManeMane	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	14-11-2019 05:59:53	Mayur Pitale			
	18-10-2019 11:30:11	Dhiraj ManeMane	Comp Name : Surya Traders Work : System pick up User Name : Avdesh Tiwari Status : 16 GB data back up given to User Avdesh Tiwari MB, HDD, & POWER SUPPLY pick up regarding hard ware issue		